

15. Please write a short description of the other issues:

Wave 1

1. APPROVED JOURNALS NOT POSTED IN THE MONTHS OF JAN., AND FEB. 2009
2. Inadequate training prior to required usage
3. Get thrown out of the system and losing your data.Changes made in the system with out being notified.Very slow processing time.Not a very user friendly system.
4. trying to order supplies.
5. It has taken over a month to get the proper authority to produce PO's against my contracts however; I can send the PO out to get approved, Edison does not allow me to dispatch my own PO. This problem has not been corrected. When I have to do an Amendment to a contract I have to produce a new PO, this keeps the old PO in the system. For accounting and auditing purposes it is very confusing. Also, Edison needs to be able to show balances on the PO's, when I pay one of the counties I need to be able to verify in Edison how much is left on their contract. The system should help me do my job faster and more efficiently, all it has done is make me do more paperwork and spreadsheets to keep up with the work I have entered into the system.
6. For services procurements, (RFPs, Non-Competitive Contracts, etc.), Edison is not designed to work with the State's process or rules and policy. So many "work arounds" have had to be implemented that it leaves room for human error that the system was proposed to alleviate and is not the streamlined process we were promised. For example, creating a RFP or contract document has never worked. That part of the process is now handled outside of Edison and the procurement is not added until a contract is awarded.Once the contract is entered into Edison, ad-hoc approvals must be added and if they are not added or added incorrectly, the contract must be denied and the approval process must begin again from the very start. Lots of time wasted and steps repeated.Plus, the "list of approvers" changes for some unknown reason and names will appear that have no relation to contract approvals.
7. contracts were not converted correctly and have caused major issues with the use of the contracts. Items that did not have to have a specific item now does and has caused a backlog of getting information out to vendors. Default information did not default properly. Vendor's were/are receiving information such as call for shipping instead of the name of the agency requesting the items showing up. Vendors not showing up in Edison that was in the previous system. Vendor's not being able to register properly in Edison. The printed documents not having the State of Tennessee listed on them anywhere. Can not figure out where purchase orders are printing or being dispatched to. Have had trouble using the dispatch email options. These are a few of the problems that have been experienced. There is/have been problems sourcing out bids from \$2000 and above.

8. Not all vendors have been loaded. Will not transfer credit card purchases to F-Max to charge tenants for materials purchased.
9. Inability to retrieve consistent expenditure data with which to bill the Fed Govt so we can receive Fed Reimbursement. The transition from STARS (Exp) to Edison (Rev) cumbersome.
10. cannot enter (correct) time for someone you supervise then approve it immediately. You have to wait for processing a day before you can approve.
11. The financial reporting has been unattainable limiting month end analysis.
12. Contract page flips to error; cannot access main contract page. Vendor addresses missing from contracts - cannot set to approved status. Remedy tickets not responded to in a timely manner or at all.
13. Travel claim was rejected due to employee's use of copy and paste function
14. No information for year-end closing and tenant requests.
15. Workflow
16. Edison requires that incorrect information be entered in order to proceed when setting up some contracts. This must be "fixed" during the purchase order process or allocations will be wrong.
17. Business processes were developed on the fly, having to work around the scanty information given to us by Edison. As such, many times, business processes developed out of necessity would conflict with either system requirements we were not adequately informed of, or business processes in other agencies developed in a vacuum.
18. Very difficult program to learn, and teach.
19. No proper training. Unable to find training. Not user friendly. Takes too much time to enter a travel expense claim. System does not allow user to make corrections easily. System changes information entered or does not accept information as entered with no explanation as to why. No guidelines written for user to follow. User must fumble through the system.
20. 1) Teachers use the system to report their time for payroll. When the system was designed teachers were left out of the design completely. Designers had to go back and amend their design to include teachers. 2) Teachers are contracted for 10 months of employment. Since the initiation of Edison, teachers are now required to submit time during the 2 months they are not working in order to receive pay. Not all teachers have immediate access to the internet in order to submit their time. This issue needs to be resolved to remove the need to report 12 months when only contracted for 10 months. 3) Benefits, beneficiary and other information held in the system is frequently incorrect. Trying to track down a representative who is adequately trained in the system is rare,

hence incorrect information is held in the system without the ability to request corrections that are appropriately addressed. Too much pass the buck. 3) Employees who use the system to check that personal information is correct frequently do not have the authority to submit corrections through the system to due system error messages denying them authority to do so. Contacting Edison to request help is often unsuccessful. 4) Time needed to process supply orders is occasionally shorter, but more often lengthier than the time it took prior to implementing Edison. 5) Navigating the system is difficult. It is not user friendly for anyone in my department - trained or untrained. More prompts and drop down boxes explaining the options are needed.

21. There are items that are not functional.
22. Inadequate training on "how to" do transactions in asset management - how to do a "tagged" item in Edison, how to surplus items, how to do room/building updates, etc.
23. There are too many chart fields to fill out. I did not receive training on chart fields.
24. The Edison program times you out too quickly and often.
25. My main concern is that there is a huge gap between those who understand the Edison system and those who understand what the state needs in day to day operations of the accounting needs and there is no one in that big gap to assist us that has a knowledge of both systems.
26. No e-mail notification when a travel voucher is rejected
27. State policy not programmed into Edison. Fields with no access not grayed out or deleted. Contract unavailability not known until attempting to SAVE.
28. The instructions given were incomplete. The training was a waste of time. We still don't know what we are doing half of the time and it has been 6 months. The language is so different it is like you have to learn a new language just to understand what you are doing. Even now, filling out this survey, I'm not sure exactly what all that I do because the language is so different. The whole process has been a mess, with little relevant training and no support after Phase 1 began, with no one in any part of Phase 1 knowing much more than me...nothing.
29. Initially, I did not receive e-mail notifications of travel claims awaiting my approval. The problem has recently been corrected.
30. Incorrectly charges me for FtDearborn insurance I never signed up for; shows I've worked overtime and did not
31. Basically, The training is impossible to carry out because the trainers run in to errors in programming and then they have to stop. They try to get answers and fixes but sometimes that may take days to figure out. They cannot train us on a system that does not work like it should.

32. Have had numerous problems with edison saving interims and evaluations.
33. Constantly throwing me out of system even when I am working in it. Very slow. Takes forever to get into system.
34. staff member submitted a travel claim. I received e-mail notification of her travel claim from Edison. When I opened the e-mail, I was not allowed access to the screen to approve her travel claim. Ultimately, went to manager self-serve to resolve the matter.
35. Lack of Training
36. My employees have shown up on other approvers' list rather than mine.
37. Completely changes our work schedules to accomplish Edison objectives at the risk of not accomplishing field objectives of wildlife management.
38. Tricor orders are entered in EPro requisitions at the cost of a case. When pushed through to a PO, though, the prices change. Contracts not fully entered into the system. Item numbers and contracts being changed without notice.
39. PROGRAM WAS WRITTEN POORLY. hAVING TO USE 4 SCREENS TO ENTER A TRANSACTION IS RIDICULOUS ESPECIALLY WHEN BY THE TIME YOU GET TO THE LAST SCREEN TO ENTER AN AMOUNT THERE IS NO REFERENCE TO THE AGENCY WHAT SO EVER. tHERE ARE NO AUDIT REPORTS THAT I'M AWARE OF TO RUN TO AUDIT WHAT I ENTERED AGAINST WHAT I INTENDED TO ENTER.
40. EXPENSE CLAIM WOULD NOT PROCESS
41. Recalculation of travel expenses when changes are made is not always correct. Apparently, there is a very specific procedure that is not user friendly
42. Getting timed out while working in Edison,long processing times, bad training that doesn't resemble actual processes,no help from F&A Accounts, lack of basic financial reports.
43. Agency users that 1. help establish items that are required for us to complete transactions 2. Approve our transactions 3. Assist us in paying for goods or services rendered do not have the proper training or the tools to do their jobs which causes extreme delays in processing. Example: We had an established contract as of 09/01/08 and could not finish the requisition until 05/29/09 due to items missing in EDISON or lack of policies and proceedures in order to procure these items.
44. Attending Edison workshops that did not provide adequate training on modules/tasks to be performed.Edison vocabulary not in-line with vocabulary used for years making tasks very difficult.Being given a set of instructions only to receive revisions multiple times (sometimes in the same day/week)after the task had been completed requiring work to be done again and again.

45. lack of support as gained more experience on system - more complex questions training was inadequate key players (OCR/DGS/Accounts/Asset) have not given guidance and/or using system business processes don't match system processes
46. Manual has gaps; and isn't especially user-friendly
47. Not enough training for usage.
48. Related to the drawdown of federal funds no training or process documentation before actual expenditures were to be drawn. Very scarce information on the new process in Edison, only told would be invoice process. Basically, I think we were the 'guinea pigs'. Related to this process, we are in the third process to correctly record our deposits in Edison. Initial information left out steps, added for Wave 2. We are now in the process of correcting four months of deposits to meet criteria for Edison.
49. Complicated and buttons not adequately work, such as delete and copy.
50. lost of al and sl.
51. need printer friendly versions
52. no other issues..it is a new system and will gain in competence as experience grows
53. Processing time, E-mails from ERP stating a JV had been denied but not giving you any information about which voucher. It turned out it was never actually denied it was awaiting approval
54. (1)Often the system is unresponsive. Files won't open.(2)Files other than the one clicked on may open.(3)At times, work is suspended for lengthy periods while "Processing" flashes, or after "Processing" for awhile the system kicks you out with the message that an error has occurred.
55. Invoices not getting paid in a timely matter.
56. Other issues: transactions seem to get lost or appear ok one day but not the next. general system-wide confusion about how to correct errors. Unable to determine at times why some transactions show as having errors, but other identical transactions process fine.
57. over compensated me for cafe plan medical now i have to repay treasury department which i dont have
58. When entering vendor info and come upon a problem and call for help from the Edison folks, many times those whom you think would have the answers are not able to answer the questions. The majority of the time the problems are resolved by trial and error by testing various ways to get the info processed.
59. configuration of the module is inconsistent with the process at hand. problem has been identified, yet not fixed. This creates inconsistency with reporting. Not having enough

- end user access. Cannot run queries - must rely on Edison, cannot load files as the system was designed.
60. In the cashiering function, the department had to sporadic problem of the local database "locking up" so that a new batch had to be created and the previous batch that had "locked up" could not be viewed or accessed. This problem was first noticed in Mid-February 09. There were NUMEROUS calls, e-mails with screen prints of the problem to "Edison". The response was two on site visits, with the first being almost 2 months after first reporting the problem. Although the solution to the problem was found (character limit on 2 name (dba) in server was 40 characters while on local server was set at 30 characters, so that any AR payment with more than 30 characters in the dba name would cause the local database to "lock-up". It was not until after the recent Edison review with the Comptroller's office, and what appears to be a change in "management structure" that the problem was immediately solved.
 61. I am having a VERY HARD time approving mileage claims for employees. I cannot get it to approve correctly. Jessica has helped alot.
 62. Set up of individuals needing access. Must log in as supervisor in order for secretary to enter time.
 63. difficulty with password
 64. INovah servers have gone down numerous times which delays service to the public.
 65. too numerous to mention
 66. My home base is not listed in the point to point destination list. I must show that I am leaving from different points each day. It is difficult to use and show correct milage.
 67. As an out of state tax auditor, my contact directly with Edison has been somewhat limited to date. I do not enter my on time. My time is entered by my supervisor. He has spent an inordinate amount of time on entering and correcting data input into Edison. I thought that by now, his required time to perform Edison functions would be greatly reduced. From what I see, it has been reduced somewhat. But he continues to spend way too much time on Edison functionality. I understand that we tax auditors will soon enter our own time. Our supervisors time on Edison simply must be shortened. From my perspective, the time he spends on Edison is delay my submission of audits for tax assessments. There are also serious internal control problems. There is a box to check on this. I hope I will have an opportunity to give my comments on the lapse of internal control I see at this point. As a former financial auditor and CFO, I would sleep well at night with the potential I see for abuse.
 68. cannot make corrections w/o causing other errors.
 69. It is not user friendly. 1. Input of travel and saving process is difficult to navigate taking time to save, then exit, and then go back in to clear red flags when everything is properly and accurately submitted.2. When approving in case the travel claim is send back to the

employee for editing/correction, the employee does not receive an automatic notice from Edison of the return. In addition, there is no automatic notice to the employee of approval.

70. Business processes being changed without any notification of the change taking place.

Wave 2

1. Being signed off before transaction complete. Not authorized for the application. Page no longer available. Payment denied but no reason provided. Takes twice as long to do a transaction. Vendor short ID does not work. Generates more paperwork than before.
2. Vendors not listed correctly, or under another name
3. Edison has made the easiest procedures into the most complicated way of doing them. An example: Journal Vouchers (payments from one State Agency to another) With Edison you get notified about the JV by e-mail. Then you go into Edison and have to print off everything and then send it out for approvals. When you get the approvals back you have to enter the information in Edison. If you don't do it in a timely manner it will have to be entered in again by the first agency. There is so much more information that has to be entered and if it doesn't have a v for valid you have to find the problem. The old method could be done in a few minutes it takes at least an hour to enter all the information now.
4. Once approved can no longer observe report.
5. The business unit default is incorrect, it should be 33910 instead of 33901, contracts have had incorrect information, contracts with APCAT lines did not allow open item references to create a release from that contract (Fisher, LabCorp, etc.), more than one item ID for the same item causes confusion for requesters, incorrect chartfield defaults for specified item IDs or category codes, incorrect category codes for item IDs, the query for PO workflow tracking cannot find our PO IDs, etc.
6. When completing a travel request, scanning bar code and related documents attachment is not readable by front end user as software not loaded with Java Script; It has since updated software
7. lots of unwritten changes come across as 'preference' so sometimes an invoice is denied for one reason and not the next. This all falls on F&A.
8. Told didn't have to file (March) claim through Edison. Then told I had to file through Edison (month later). Then wrong person listed as listed and could not get travel claims approved. Incorrect supervisor listed was actually retired. Took 2 months from time claim was actually filed to receive payment in account.
9. default issues, have to re enter per diems, and such

10. unable to approve po's, am in a "group" to approve. makes paying slow....
11. 1. PeopleSoft deposit submission where there is nothing to identify the office location for the staging ID/control amount. We've had offices with same total sales mistakenly take the staging number of the wrong location. Seems like for audit purposes the staging ID should be connected visibly to the office number. 2 - BATCHES: Agencies should be able to be set batches to automatically lock/prevent reuse the next business day if needed. When more than 1 batch is open human error tends to result in multiple days going into 1 batch that should be specific to a single business day. Would need supervisory approval to go back into batch for corrections or entering offline transactions next business day if needed. 3. OFFLINE - there is inconsistency in the functional abilities when system is offline. Several times offices have NOT be able to process manually when offline & some that could did not get those transaction automatically uploaded when system back online. Several sites have had to manually enter offline transactions at end of day or next day if system not back online at closing. 4. REPORTS - only 2 reports allow you to request stats by specific office code. Most return info for all location you have access to when you may need only the info from a single location. The option to select multiple or single office locations should be available on ALL reports in iNovah. 5. PeopleSoft deposit submissions are not easily tracked currently. At end of month if you are trying to see which offices have not completed their deposits it requires a combination of opening each staging id to get a batch number and then going to iNovah reports to match the batch id to the office location. Again status reports from PeopleSoft should be requestable/available by office code and not just staging ids. Many hours have been used at end of month to resolve unsubmitted deposits in PeopleSoft just from the inability to search by office number.
12. I am a supervisor/approver. Edison will change travel order from what the employee claims making it difficult to approve. The places are usually correct but are reversed from the order of travel.
13. I have difficulty with data retrieval. There is a maze of reports that alludes to what I'm in need of....but ultimately it isn't
14. Before Edison someone in our agency did this full time. My job as a manager is not this yet it is taking more and more of my time to learn and do at expense of my management before Edison.
15. having to approve the same transaction more than once
16. PROBLEMS WITH SOURCING. THE AGENCY OBTAINS BIDS PRIOR TO ENCUMBERING-SOURCING RIDDLED WITH PROBLEMS-FIRST UNABLE TO GET EVENT APPROVED-APPROVAL MAPPING KICKED OUT TO EVERY GS BUYER IN STATE PURCHASING -TOOK 2 WEEKS TO GET EVENT APPROVED-FILED REPORT WITH HELPDESK-ONCE APPROVED COULDN'T ENTER BID INFO-FILED REPORT WITH HELPDESK-3 DAYS TO BE ABLE TO ENTER BIDS-ONCE ENTERED, COULD NOT AWARD EVENT. TOOK OVER 30 DAYS TO BUY

A PATIENT WHEELCHAIR IN A PROCESS WHICH USED TO TAKE 3 DAYS AT THE MOST!

17. Eprocurement reports on credit cards are due weekly. It is hard to obtain invoices from companies within a week in order to satisfy the weekly transaction log required by edison. Prior to Edison I did this monthly.
18. Discrepancies between information in the "old style" of state contract line items and item descriptions in Edison caused a one week delay in procurement of a vital product. In other words, the old style paper state contract was correct with regard to line item numbers and descriptions, but Edison combined several line items and had inadequate descriptions which created a lot of confusion when I sent in my form 19 to procurement; they had to use edison and could not cross reference what I needed with what edison had listed.
19. It takes twice as long with this system to enter information for fees, which bogs down our productivity. This system is very inefficient. There is no system check with this system as there was with entering in Great Plains. The system keeps going down when fees are being entered. This puts us even further behind when we have to wait for the system to be re-loaded or come back up.
20. Had issues with the travel. When you approve a travel claim or expense claim, you must first check on budget options. However, most of the supervisors don't know that - they just approve the travel and move on which causes the request to come back. Why doesn't the system prompt the user if they don't "budget check" before being able to approve. Seems like a step is missing.
21. Vendor table is hard to understand
22. like a puzzle when entering information
23. Loss of information due to time-outs. Cannot find needed information.
24. Not able to get correct role mapping for our job requirements. Not able to reconcile from original contractual amounts to the payments in STARS and in Edison. Balances between the two are not accurate. Monies have not transferred. Is Edison using a slush fund to pay bills across the agencies and put amounts in the system and leaving amounts in STARS? COMMUNICATION IS A PROBLEM! No one has a good feel for the entire system and what segment does what in comparison to what we have done in the past! Where is the introduction to this system? Queries are very hard to find and follow. Need better method of finding which query gives you the correct responses. Interdepartmental contracts are a issue. Perhaps, training is the issue on these? Scanned new contracts for FY 2010 are not visible to all that need to see these documents. Directors are not even able to see these! What a waste. Role mapping problems????? Attachments are not visible to inquiry only???? Why? That's what they need inquiry for! Gross amounts do not total to warrant amounts for payments for our department. Subrecipients are questioning where to apply funding constantly! Remittance advices sent to the agencies do not break down the information accurately. Questions to Edison regarding simple use of system: ie. where do

you go to see a scanned document related to contracts? Where are the contracts documents? The training manuals show buttons and refer to using buttons that do not exist! Why weren't we trained on what the vendors see when they login to the system so that we can help them get the information that they are ringing our phones off the hook for or even worse complaining to legislative representatives. Separate excel sheets are having to be used to keep accurate information.

25. No effective way to track the process/status. No notification of errors so corrections can be made in a timely manner.
26. Program times out while you are working on it and loses all data entered. Information in Edison is non-existing. Contracts is terrible, vendor info not in one place. No vendor phone numbers nor fax numbers within the Edison system. Can't complete one transaction without some glitch that will not let the process flow through the system. Can't complete one process from start to finish. Interruptions in the process so many times that you get lost as to where and what you are working on. Fails to let you do your job in a timely and conscientious way in which you have been used to. Vendors not getting paid!!! or months after the fact!!!
27. not get the write payroll in for seasonal
28. I am constantly getting logged out of Edison in the middle of a transaction.
29. The system will not let our office be sourced for accounting purposes to the correct location. We are constantly having to change our accounting source location. The system flags good entries as problems.
30. edison logs off in middle of a long requisition, also a long purchase order.
31. Processing budget check. It sometimes runs out of time, resulting in not being able to approve travel claims.
32. when first said to use expense report the class to watch on the computer went so slow if you were doing it and a customer came in you had to close or leave open and then restart it. so you went right into trying it out and put in the description of mileage you did not know what to put and then it would come back with no explanation of what was wrong. also it will not take .5 miles so we do not get paid for all the mileage unless we put more in. the web sight that comes with the return of your expense sheet does not work.
33. So far I have only used the expense report component. In submitting travel claims, Edison is not as user-friendly in navigating to the next step as it could be. For example, both times I submitted travel claims, when trying to find the to and from travel location, it took me a long time to find the right place in the drop-down menu. The training was of little help. There should be some more guidance given in where to go to next or an easy help tab to click on for each step.
34. The time factor in going from screen to screen - multiple steps to accomplish simple task

35. Takes 4 times longer to enter travel claims and reconcile credit cards than the old system. Confusing to do either of these.
36. Hardware for iNovah has not worked correctly from the day of implementation.
37. 1. The Department of Correction Central Office still has no idea what reports it wants us to use to take the place of the one's that I used to run in Perpetual Inventory. 2. We were trained to do things one way with Edison, but we find that we can't always do them the way that the training says to do it. 3. We get trained to handle the inventory using hand scanners, but then the Department of Correction doesn't want to pay for them, nor the wifi system required to use them, so we don't get them. 4. Putting in supply requests requires more steps than Perpetual Inventory ever required.
38. Procurement as an end user - Exetremely difficult to order goods when contracts are not in Edison. Do not see an end to this. One way may work one time and another way another time. If something is entered wrong and I go to edit, it hangs up and cannot be deleted nor finished. Shows part funded when nothing was funded. Must spend time looking up/calling companies to get pricing and contract number; sometimes must wait for our Procurement staff to do this as they have different avenues. All around very costly and extremely time consuming. Process delayed ordering by 7 working days. Because of problems have had to have help with each order. HELP PLEASE.
39. No issues
40. Our training was incomplete and so was the manuals. It was like a computer class. You were show how to turn on the computer, given an manual telling you how. Then class was over and you were on your own. When we call the help desk we no help just ticket numbers and no call backs.
41. APCAT items not in Edison on separate lines
42. In the window where I approve transactions, I am not able to see both miles and amount at the same time. That would help greatly if they were both on the same page.
43. I submitted travel claim, to a vacant position! I took several weeks to get me reporting to the supervisor over the vacant position, thus weeks to get my travel claim
44. What was done with one sheet of paper to approve claims now requires the use of the same document and 2-3 approval attempts on the computer in Edison
45. F&A is requiring weekly reconciliation of procurement cards creating a SERIOUS logistical problem for field personnel who purchase boat gas etc weekly and must now tie up time scanning invoices and processing credit cards weekly instead of once a month. This is taking up a considerable amount of both officer and supervisory time that was previously spent on public safety.
46. Everything about edison

47. The process using epro requisitions is extremely cumbersome. There are too many different screens and too many different numbers that you have to use. It is very time consuming. It took me 4 hours to figure out how to submit an order when normally it would have only taken me 30 minutes to fill out the paperwork and send it in. When I did get the requisition submitted it only took 1 hour before it was approved. It normally would have taken a week.
48. trainingexcessive amount of time directions in program when issues arise, ie, scanning and moving documents
49. The difficulty going from screen to screen in eprocurement. TOO MANY SCREEN to process one supply order.
50. late payments; payments not to be made ARE made
51. Have not been able to obtain correct viewing privileges in procurement module to perform my procurement approval responsibilities
52. When travel claims has been sent for approval, approving authority was unable to send item back for re-sending by claimant.
53. understanding the proper way in which to put in travel and other out of pocket expense. and when sent back for revision no input as to what you did wrong or how to correct it. when we were taught how to use edison it was one way then we get an email as to how it should be done. not shown
54. The extensive amount of time it now takes to enter information to be processed only to find that the information is not accepted and one must start at the beginning and re-do.
55. Lack of reports - such as a Spending/Receipt plan, theres no total report by facility, each department is ran seperately. Many reports do not export to excel. Usable Food cost reports are not available.
56. Taking accrued time incorrectlyOvertime pay is not consistantSo called time adminstrater kicks outentered data and its time consuming tore-enter the same data I could tell more
57. The system becomes very slow when a lot of people are using it. We don't have all day to get our deposit done and if we have problems in the morning, we can't get everything entered in the time frame they've given us.
58. Instructions complicated. 1) No means to insert correct expense. For example, third party funding requires \$1 in expense field. (Should be a "Other" fund or allotment.) Also, M&I rates may only be entered at 100%; when the lesser amount is correct for one night. Must correct after it runs. (Should be a means to enter exact amount.)
59. No simple steps have been given on how to go through approving travel claims. It has been hit and miss.

60. On pay stubs, when printed, a column of information, cents does not print because there is not enough room on the page.
61. Cashing endorsement receipt writer lasted on 4 days & had to be replaced. It took over 6 weeks for a replacement to be delivered & installed. Scanning checks is very time consuming & information must still be entered on old system as well.
62. 1. We cannot view the entire travel claim at once, but must click on each individual date if we want to review it. This hampers our ability to properly and quickly check for errors. 2. Once the claim is approved it is hard to retrieve it and this should be made much easier. Because of this difficulty we are having to run paper copies of all claims submitted. 3. When information is being entered and the data entry person is interrupted by another task, then sometimes information is gone when they return to the travel claim. 4. We have had situations where a travel day was calculated by the system as a full day and had to be manually changed. 5. When an employee submits a claim at the end of the month for that month (example, May 29th for travel during May), a very short window of approval is available. This should be changed where the approval deadline is the same as if the employee filed the claim on the first day of the following month. Otherwise, claims not approved in 4 business days are deleted by the system.
63. My longevity gotten messed up.
64. multiple payment of longevity
65. Can't edit personal information for financial portion.
66. We have experienced a great lack of information sharing from central office departments on best practices and the rigid requirements that must be met to get transactions processed.
67. Filenet is impossible without help from the help desk; the amount of additional information required after answering all questions is repetitive and tiresome and ridiculous; I had a travel request returned four(4) times!!
68. Learning where to go to see info that was entered into Edison. Not knowing what to enter in the parameter fields for a report or query. Not knowing what reports are available and what module they are in. Having the time to explore the system and learn where various things are. And how to access the info when you do go in and are looking for something.
69. Approval of travel took over a month and still was not approved with request for cash travel advance up to one business day before trip.
70. Fleet Focus not able to give info we need for performance measures.
71. Drop down boxes not having proper options. You have to pick one to process not always a correct description. Having to change amounts because Edison will not let you enter set

amount. (ie. Training that includes tuition, lodging and meals.) You have to break down amounts incorrectly just to get invoice to process.

72. WE DON'T HAVE OUR OWN BUSINESS UNIT SET UP AND WE HAVE TO SEARCH THROUGH OTHER DEPARTMENTS DATA TO FIND OUR INSTITUTION ON REQUISITIONS AND PURCHASE ORDERS. CONTRACTS ARE NOT SET UP IN EDISON SO IT HAS TO BE ENTERED AS A SPECIAL ITEM AND WE CAN'T TELL IF THE MONEY IS BEING TAKEN FROM A CONTRACT. WHEN LOO UP VENDORS PHONE NUMBERS I AM FINDING THAT THE INFORMATION IS INCORRECT, AND I HAVE TO RESORT TO LOOKING NUMBERS ON THE OLD TOPS SCREEN TO GET THE RIGHT INFORMATION. WHEN PULLING INFORMATION FROM A REQUISITION TO A PURCHASE ORDER ALL THE INFORMATION DOES NOT TRANSFER AND WE HAVE TO GO IN MANUALLY AND PUT THE INFORMATION IN. WE USE TO CALL OUR ORDERS IN USEING AN E-PROCUREMENT GETTING THE RIGHT PRICES THEN TRANSFERING TO A PURCHASE ORDER BUT NOW THERE ISN'T ENOUGH INFROMATION ON A REQUISITION TO CALL AN ORDER IN. IF WE DON'T TELL THE PERSON ENTERING THE REQUISITION TO PUT THE NAME OF THE COMPANY WHEN THEY NAME THE REQUISITION WE WOULD NOT KNOW WHERE THEY WANT TO PURCHASE THE ITEM. AND THERE ARE NO PHONE NUMBERS OR ANY INFORMATION ON THE REQ. WE HAVE TO LOOK THEM UP EVERY TIME. IF WE DO MAKE IT A PURCHASE ORDER BEFORE ORDERING AND THEY FORGOT TO ADD FREIGHT OR THE PRICING IS DIFFERENT EDISON WON'T LET YOU CHANGE THE PURCHASE ORDER FOR MORE THAN 10% PER LINE. AND KNOW ONE AT THE INSTITUTION CAN OVERRIDE THIS PROBLEM. IT TAKES 3 TIMES LONGER TO PROCESS ORDERS THAN IT USE TO.
73. *Limited payment types for travel *Inability to update travel type account codes that need to be charged*Temporary loss of vouchers (couple of days)*Slowness of budget check*Inconsistency in approvers ability to make changes to vouchers and then approve
74. The transition of contract line items over to Edison was handled very haphazardly. Some modules are too involved and difficult for some people to understand & use properly. Such as the Inventory module. The data entry process in the Inventory is way too time consuming & has too many steps. Most of our warehouses are distribution type ware houses, not part of a manufacturing operation. Too much time is wasted sending data back to the originator when accounting entries are incorrect. A lot of time could be saved by allowing the approver to make those corrections. The monthly accounting reports need to be revamped to more closely resemble the the old infopac reports. Especially the GL63 & GL58 (old 804 & 820). Again, as with the HR side of Edison, the screens, sessions, and/or modules, at times, just seems to be overwhelming. I feel it will take us several years to really get comfortable with this new system because of the seemingly complexity of it. We just don't trust it at this point.
75. procurment card data does not come in on a timely basis seaving a short time frame to reconcile account. The F & A requirement to reconcile credit cards weekly takes to much

time out of a work week, and reduces the amount of time I can devote to wildlife priorities. I should be in the field not behind a computer in the office. Edison has increased the work load instead of simplifying and forced a natural resource manager to become an account manager. The only solution for our agency is to hire more people fulltime to do the time consuming edison tasks.

76. Was issued extra longevity pay, and I chose to return it in one lump sum and instead they broke it down into 2, which I did not want.
77. they paid logevity by mistake additional. I gave money back. they made mistake. computer glitch. hopefully fixed now.
78. Error messages within the program that aren't easily rectified.
79. Not able to process payments inovah cashier system is down or slow sometimes the report section is down also
80. Complete failure of the inventory module and a lack of sufficient approval and backup functions for all of procurement processes.
81. WHEN A PERSON STEPS AWAY IN THE MIDDLE OF WORK, AND THE TIME OUT MESSAGE COMES ON, WHATEVER WORK I AM WORKING ON, IS GONE. THE TIME SPAN IS SO SHORT, IT IS VERY AGRAVATING TO HAVE TO START OVER AGAIN. LOOKING UP THE CATEGORY IS SSOOOOOOOOOOOOOO TIME CONSUMING BECAUSE I HAVE TO GO THROUGH A LIST TO FIND A DESCRIPTION CLOSEST TO THE ITEM. AND THE BACK AND FORTH TO CHECK ON THE PROCESS. IT IS SO TIME CONSUMING ALL AROUND, THE STEPS THAT ARE INVOLVED, THE TIME WASTED WHILE IT IS "PROCESSING", ETC.
82. The inventory module does not calculate costs for items received or items distributed from the warehouse. Therefore, there are no accurate totals for inventories in the warehouse. There are no information fields to type comments on purchase orders. The requisition number DOES NOT connect to the purchase order. This would be beneficial. When an accounts payable voucher is denied, there is no explanation as to why or how to correct it for payment. The new processes for transactions of all types take longer to complete.
83. procurement module inability to save requisitions in draft form to review and return to - if in procurement cannot save and go to different edison module (ie timekeeping)
84. approving travel claims
85. system completely goes down when we were instructed that could never happen and prevents us from performing our duties for the public.
86. Inadequate training of Agency Requesters prior to implementation- Automatic processes that block the requisition or PO from being worked

Wave 3

This question does not apply to Wave 3.