

46. Please explain the "Other" reason training (before implementation) was not attended:

Wave 1

1. The one class I went to the information covered was too general and I did not get anything from it. I spoke to others who said all the classes were like that so I did not waste any more time going to others.
2. could not train us because we do not have scanners to scan in invoices for p card reconciliation and procurement
3. I was not offered training, trained when invoices came in to be paid.
4. What was trained was not what was needed to make it work.
5. The less contact I have with Edison the better I like it. It's more of a major disaster than a help.
6. edison cancelled
7. was told about the class 30 minutes after class started
8. The scope of the training was unclear. I attended one three hour session that did not apply to my job. The terminology that is used in Edison was hard to match to job responsibilities.
9. I attended several classes. Being told to click by the facilitator is not training.
10. I do not use it and thus was never scheduled
11. I was scheduled for training, but then I was taken out--don't know who took me out.
12. Training received was not complete. There were too many questions asked that the instructors could not answer.
13. Calendar events
14. My job does not require that I be trained on the Financial component
15. Could not find a list of training courses that were available nor was I trained in how to request training. The system was not user friendly when looking for course availability.
16. The online course I took was of little value when doing live work. At this point, I am only live on looking at my time entry data (not direct entry) and preparing travel expense claims. The travel expense claim procedure is very cumbersome.
17. Change in Job responsibilities

18. Training was totally inadequate. No training materials were provided to persons attending the training.
19. this is such a minor duty, training was not needed
20. I was able to access the CBT for training for my limited role.
21. does not apply
22. The training was poor and did not address our particular problems
23. I was not in a supervisory position at the time some of the Financial Component training was offered.
24. Wanted to read manuals and do it myself.
25. I do not think training had been set up for this component at that time.
26. Training was attended, numerous times, in both a Training Assistant role and as a student. The problem was, the training was utterly useless. Training a series of unprepared users on "how the system works" when the only framework they have to envision their work is built on their current business processes is, at best, a dereliction of duty. The fact that the trainers had no experience whatsoever with the current business processes, and that no one bothered to actually make sure that an agency could perform their modified business processes start to finish in the new system is the root cause of many of the problems. It is not a case of "not wanting to learn". It is not a case of "not being able to learn". It is the equivalent of handing an issue of Car and Driver and an owner's manual to a 90 Chevy Lumina to someone whose only driving experience is through videogames and watching NASCAR. Then asking them to drive on a non-stop cross-country trip from Orlando to Seattle, without killing/injuring themselves or others, breaking any laws or damaging the car. And they have to complete the trip in 12 hours. It is a ridiculous expectation, and there is no reason why this lack of preparation should have been allowed. Everything I and my team have done, and every manual I have written has been figured out by trial and error. If it were not for our efforts, most State agencies would not be able to perform any type of procurement. The hilarious thing is that we are being chided by Edison for writing "incorrect" instructions. It's hard to be "correct" when "correct" changes every week, the requirements for "correct" change every two weeks, and everyone is stumbling over each other to get first-hand help because your group has been pointed out as one of the only ones actually capable of providing any meaningful help.

Wave 2

1. Did not know that I would need training on this area of Edison until I actually needed to use it. Was sent an email and told to file claim through Edison - no instructions given. Figured it out on my own.

2. Not being told what Training is needed and when it is offered. When notifications are received Classes are full.
3. there was no real course to help in learning the payment card process and reconciliation
4. not really necessary due to my limited use of the actual system
5. computer training is not my idea of training
6. No training was offered. The training that was attended, we were told that nothing they were teaching pertained to Safety.
7. Financial Component was pushed out prior to notice that travel claims would have to be entered into Edison which left us totally unprepared to ready ourselves for the change
8. I work for the Attorney General. We don't do use this the same way as other divisions. i don't enter any information in Edison.
9. I'm not in mangement for some of these trainings.
10. We are extremely short staffed and we deposit millions into the State's account. Our training was set up and we had very little advanced warning to try and plan staffing for our cash office window that must be open from 8:00 to 4:30. We are also required by Fiscal Policy and the Comptrollers office to deposit money everyday unless the bank is closed. They would schedule my entire staff including me for classes at the same time. We were also told that we would start classes 1/15/09 through the end of 3/09. We were not scheduled any classes until 2/17/09. You cannot run courier service, a mailroom and a cash office operation with class scheduling the way it was done. There were not enough time frames offered and they should have had half days so that people could attend. I needed to be scheduled for JE entry, JV entry and another class and I was never scheduled. I asked about this several times.
11. Going thru and pressing the enter key is NOT training !!!!!
12. There were no classes scheduled that I was made aware of for wave 1 and a training session was scheduled for wave 2 after it was implemented and was not handled well. So many people had so many questions that nothing was accomplished. I have heard nothing about wave 3.
13. I attended, but it was not adequate.there were not enough computers for hands on.
14. Training for Waive 2 installation was not a very well thoughts program. Too many issues incurred after we started implementing the program that even the Edison's liaison didn't know what's going on... then we only were told how to patch it...
15. assigned trng classes did not apply to my job responsibilities. relation between the trng and my job responsibilities not made clear

16. The terminology used is completely different from what we were used to. In looking at course descriptions, we were not even able to tell what classes were! In addition, people in the field offices were not aware of early training available that staff in Nashville received.
17. CBT training offered and completed. Not adequate training--not specific to our needs.
18. I was not scheduled for the training until the day before it was to take place. After rearranging my schedule to attend, they cancelled the training.
19. I do not recall
20. Was notified of online training, but didn't take it...
21. I only use it for my travel expense claims twice a year.
22. I attended training Wave 1 and 2, but 3 has not been implemented. Training received for 1 and 2 was mostly a waste of time and taxpayer money as it did not help at all with use of the system.
23. No seen as necessary
24. Training was done online and useless.
25. we have training on the computer and did not have the time to do it because it was so slow
26. I received the general employee training on Edison. I was sent a training link for the travel component and started it, but due to employee shortage, my work load has not allowed me to practice and since I don't have any claim to input at this time, it hasn't been an extremely important item at this time. Also, I no knowledge how Wave 3 will affect me personally, so I am probably not the best judge of said component at this time.
27. I had no introduction or training on preparing travel claims for others. I have had to go to Management Services to get help, still not completely understand the procedures. I did have a brief introduction on the inventory, but that was several months ago. When time comes to actually do the inventory, I will totally be at a loss.
28. Not included in Wave 3
29. the training did not help in my job. We needed more training and explaining.
30. the training I had was on my own. And the training was online very confusing
31. Don't use the system.
32. My supervisor said we would only need "inquiry only" and were only allowed to go to one class. Later, we were told we needed to be able to process invoices in the system.

33. I was out of the office when training took place at our office.
34. The class I was scheduled for did not pertain to my use of Edison
35. I ATTENDED THE TRAINING BUT IT WAS DEEPLY COMPLEX AND NOT USER FRIENDLY FOR OUR NEEDS. TIME CONSUMING AND NOT THAT MUST TIME SAVING AFTER ALL CONSIDERED.BIG LOT OF MONEY PER MANAGEMENT STATUS OF CONTROL.
36. I was on extended leave, may have missed training, but training not offered again; could only later have training for non-spvr;
37. There was no training available for I-Novah supervisors
38. Not aware of information necessary to complete transactions - Couldn't fully understand or comprehend instructions.
39. Recieved Edison Manager Self Service Basics 8/05/08;Employee Self Service Basics (CBT) 8/25/08 and Edison Manager Self Service (CBT) 8/27/08
40. We had an in house training by one of our own computer staff about travel claims, but no one from outside our agency offered training to our staff.
41. I could go to Edison Training everyday for the next year and it would not make it a better system. I am telling you, it is overcomplicated and will cost the state millions of dollars in productivity. The inventory training manual is 1000 pages of clicking and navigating unnecessary screens entering the same information over and over and over again.
42. we implemented the expense section of edison with no training offered except a minor online tutorial which was worthless.
43. The only training available was the computer based training, which is pathetically inadequate. We basically learn Edison by trail and error. In addition, there is nobody that we are aware of that really understands the system prior to us going live on it. We are constantly being told to look at the manual, which is a very large manual. The training and knowledge of Edison prior to us using it is virtually nonexistent.

Wave 3

1. I was only offered online training.
2. THE EDISON TRAINING FOR CASHIERING DID NOT APPLY --IT HAS TO INTERFACE WITH DEPT OF HEALTH PTBMIS PROGRAM.ON LINE TRAINING FOR THE TRAVEL COMPONENT IS USELESS. I WILL JUST HAVE TO FIGURE IT OUT WHEN WE GO LIVE.

3. not offered yet
4. Not clear what courses should be taken. I have attended a couple of training and have requested more.
5. I was not working here during the time of training for Wave 1 and 2.
6. I work part-time. Have not been given any formal training on Edison. Have learned by trial and error.
7. I do better with CBT and OJT and calling the help desk when I have problems understanding something.
8. Not sure which courses to attend.
9. Because the training I was sent to did not apply to what I do. It seems people still do not know what classes that are needed for my job.
10. Was told training was on the computer,we are over budget
11. Unsure of which components to take.
12. The classes scheduled for us to take didn't pertain to our work, so they were canceled.
13. The training does not pertain to my position. We installed the equipment and software.
14. I attended some training and got some training off of the Edison Training System. However, I believe that I should have been included in much more of the training that applied to the Financial Module, in the last few years, regardless of my position title of what was put into a task profile.
15. no hands on training
16. Will train on-line as soon as possible
17. training apparently upcoming
18. One half hour class on travel claim submission prior to going live. Training was poor and no time to practice prior to going live. It was terrible when going live.
19. It was held during an extended absence from my position.
20. X