

51. Please explain the "Other" reason training (after implementation) was not attended:

Wave 1

1. does not apply
2. have not had a need to utilize certain components
3. I preferred to learn on my own.
4. I chose "Other" because I took alot of Edison training as was listed in the previous question. I don't understand why I am forced to choose a response that says that I did not take Edison training when I took a tremendous amount of training that took valuable time away from my job duties and was basically nothing but point and click.
5. The only thing I am required to do is enter my payroll, no more, no less so I'm not interested in any additional Edison training.
6. I don't know how to answer the question because it does not apply to me
7. Others in my office that have the more daily tasks with Edison attended
8. I went in December
9. Not offered. Not applicable. Module not operational.
10. did not need additional courses
11. My training was before implementation
12. I was only scheduled for a certain amount of training which I attended before implementation, therefore I did not need to attend any further training as all I was scheduled for had been attended.
13. One class I was scheduled to attend the trainer did not show up.
14. I did attend. Why am I getting asked this question?
15. I attended classes I was scheduled to attend
16. I attended all I was to take and additional, but it was not helpful.
17. Received training from trainers in my own division.
18. I attended 2 classes for Edison training on financial component
19. i'VE ATTENDED ALL THE CLASS.

20. Not sure wave two and three training in class was provided. Online training only
21. I attended all required training
22. I attended many classes and was allowed to go to all.
23. training was not needed for minor responsibilities
24. The training was not adequate.
25. We only had training on line
26. I attended the only training scheduled.
27. Only had one group training session. When ready to submit travel, I called Fiscal Services and they trained me on how to complete. Have never had any other training or aware of any other training.
28. This question makes no sense. I did go to training. The training was worthless.
29. Conflict with a medical appointment.
30. I attended none apply
31. After discussion, it was determined that need for other than travel reimbursement not necessary
32. no
33. The previous training had been useless so there was no need to take any further training.
34. Not applicable
35. The training was not specific enough to each division to be worth the time to attend. This is not a failure of Edison - they are not supposed to be dictating business processes.
36. ATTENDED EDISON TRAINING CLASS
37. All classes were pre Go Live.
38. I had taken all available training prior to implementation.
39. Some many trainings and not sure of which one to attend and dept coordinator was not sure.
40. My training was the classes before the implementation of the system
41. None apply, I attended

42. I did not feel it was necessary, as I had already been trained.
43. There was no training that I was aware of that applied to my role and responsibilities that was not attended.
44. I attended all training I was scheduled for.
45. I was able to access the CBT for my limited role.
46. None
47. I attended every Edison class I was scheduled to attend
48. I completed all assigned in-class courses and on-line courses prior to Wave one implementation.
49. Training/assistance was provided by othes on-site who had additional training.
50. Central Office was unsure of the duties at the agency level.
51. another slanted question
52. The courses were useless.
53. Again, you have no option for "All Training attended" If you really wanted the truth, you would have spent more time in structuring questions about the functions performed by the user instead of identifying the user by process of elimination setup by the questions. Training was not attended by several agencies and if they had, the outcome would have been better. The system works but some agencies did not train, did not believe the system was coming, did not understand their employees abilities or the lack of and most of the problems or issues are driven by the lack of management in agencies and not the fault employees on the front line.
54. have not been aware of training needed in 2009
55. I went to all but two that were scheduled. Those two that were scheduled I was told by my supervisor that I did not need to attend. However, when I needed to reschedule a training class, the staff was very helpful in getting me in an available class.
56. I attended all scheduled classes
57. I was able to attend as needed
58. Training was worth attending Agency did our own training
59. I attended all required training prior to the implementation of Edison
60. I attended all classes I was schedule for but they were not very helpful.

61. Does not apply
62. I attended all scheduled classes
63. I had already attended all that was available on the topics.
64. Trainer was not sure what to do.
65. I attended training.
66. Calendar events
67. did take some training
68. not applicable - training attended
69. not offered
70. I attended all training. Training was not relevant or complete.
71. Took Edison Financial training before implementation & was not aware of trainings after. Main reason training was not so helpful is because some things didn't actually work the way we were showed in training. Also would have been more helpful after I had some familiarity with the program.
72. My position does very little with the financial process. My responsibilities are mainly process requests to restock contract items for warehousing and distributing.
73. not sure if we were to attend? never was notified to attend additional training? THIS SURVEY IS RIDICULOUS and TOO LONG - I have work to do!!!!
74. I was not aware of any after Edison go live training.
75. I attended the classes I was assigned. However, the training available is no helpful and does no more than teach you how to "click" on links.
76. Not offered any training after implementation
77. I attended all the training classes that I was supposed to have to do my job. The training did not pertain to actual state business situations. It was more a demo of the Peoplesoft software. There was no crosswalk between "real life" and generic software applications. The training did not prepare me for my job duties. A bunch of us got together at one computer and spent days figuring out how to do a single transaction. The manual was virtually useless because it didn't work the same in the "real life" and the software had been modified since the manual was created. We checked the manual online and it was the same as the one we had in hand. No updates. It was a nightmare!
78. I attended a few hours.

79. on-line training was sufficient and I still have access to this training.
80. We are learning by doing. Experience is the best teacher and this truly has been the case with Edison.
81. I WENT TO THE CLASSES I WAS SCHEDULED FOR.
82. n/a
83. I attended classes prior to implementation, not after
84. I do not use the system and thus was not scheduled
85. I do not think training in this area is currently available.
86. No one told me that classes were available. I was told that the online class was how I was suppose to learn this system.
87. I attended all Edison training classes that were required.
88. I attended the training for the travel only because that's all that applies to me.
89. My job does not require training on Edison Financials
90. I did attend the classes
91. We were told to go on-line and look for available courses. This is not easily done and it takes valuable time away from other work. Also, when role-mapping was done the employees were not consulted; therefore, the role-mapping was not in-line with the employees job responsibilities. No explanation of courses and if you did take a course, you sat there and pressed the "enter" key. Training courses do not address day to day work issues. Training personnel are not knowledgeable on "out of the box" issues. Only what is on the screen. Could not ask questions that pertained to our particular problem. Maybe offer courses department wide to help with particular issues.
92. I attended all of the training I needed.
93. I only had visual class, not hands on, so I had to learn as I go.
94. I went to all that was offered
95. Had already received recommended training.
96. I attended all classes that applied to my job.
97. Attended training prior to go-live.
98. I have not been scheduled to take classes in wave 3

99. Training was performed online.
100. not applicable
101. I attended the training I was scheduled for.

Wave 2

1. I attended the payables class before we came on line, afterwards I was not offered any training except by people that went to class.before we went on line I went to a class. We got a manual and sat all day pushing one button and got no actual hands on experience, Also the training did not give an accurate guide to doing the work. working on Edison is very different from the class. Also in class the teacher could not answer questions on the topic if it was not in the manual
2. I did attend all training that I was scheduled to attend prior to go live in April. However, service contract processing was limited to about a half day. The presentation was based on a perfect situation. The issues we have deal with what to do when the system doesn't do what we need for it to do.
3. I did not miss Edsion training. This question is not fair, the only choices are negative
4. .
5. all I have received is a notebook with some information. There is a lot of information in the notebook that is not relevant to my needs and little direct guidance for what I need to do.
6. All training was online by field staff. There was no in-house staff training.
7. all training was prior to implementation and was on-line
8. Alot of the training classes do not cover every thing that goes on in procurment. When you call the help desk for answers they do not know how to answer.
9. Attended all training
10. class on the computer have no time to go through it and when you do it is so slow you have no time to wait and do it
11. completed on line training
12. computer training was only option which was completed which is not my idea of training
13. Did

14. Did not know that I would need training on this area of Edison until I actually had to use it. Was sent email and told to file claim through Edison with no instructions. Figured it out on my own.
15. do not live in TN
16. Do not use the system.
17. does not apply to me. I attended all training as assigned, but survey required that I respond.
18. first class 1/2 day class learned to press enter same as the online training instructor did not knowing anything about state purchasing just what the the manual told her. the full day class I attended was held by general services purchasing and was somewhat helpful but we were taught again by the manual but several things changed before we went live. the best training I got which I did not list as training hours in your survey. since I was in wave 2 I went to other agencies that were in wave 1 and watched their purchasing staff and helped them with entry in edison. that helped me more than anything
19. Haven't needed post go-live training
20. I actually did receive training but answered incorrectly two questions ago.
21. I actually don't use very many of the financial components at this time.
22. I attended a 1/2 day training but the training went so fast that it was not very helpful
23. I attended all of the classes that I was scheduled for. I may have had to reschedule but I did attend all of my classes.
24. I attended all training offered.
25. I attended all training scheduled. The previous question would not let me proceed unless I checked an answer
26. I attended all training that was made available to me
27. I attended all trainings available to me.
28. I attended in-class training
29. i attended the course i was asked to attend.
30. I attended the only training that pertained to my function
31. I attended the training but the training did not prepare you for your responsibilities. The training went solely by the book and it jumped around and didn't complete the job process from beginning to end. Here a little there a little--wasn't fluid and no exceptions

were discussed because the instructors were book learned and couldn't answer questions about problems that are encountered in the real world.

32. I attended the training that was offered in our area.
33. I attended the training that was scheduled for me to attend, but I didn't get anything out of it. How can you learn anything when all you do is hit enter over and over in order to try to keep up with the teacher. Most of the teachers couldn't answer a question that was asked. One bragged about being flown in from New York to teach his class, no wonder we are having financial problems the way the State has wasted money on the Edison system.
34. I attended training for all classes that pertained to my job....
35. I attended training---your survey questions do not fit the problems we encounter in our office
36. I attended what I needed to.
37. I attended what was scheduled for me to attend
38. I completed all training I was scheduled for.
39. I did attend
40. I did attend classroom and online training.
41. I did attend Edison classes pertaining to my job
42. i did attend training
43. I did explain this, I received the employee training for Wave One of Edison, but am unaware of the components for Wave Two and Three. I have started training on the travel claims entry, but due to employee shortage never completed the process.
44. I did receive training.
45. I did the mandatory tutorial.
46. I do not recall
47. I don't enter any information.
48. I had received training prior.
49. I had training
50. I have had enough training to know this but it is so complicated that the work day just does not flow and the repetitive work on each Edison screen is crazy. It takes twice as

long to do what I could do in TOPS in a few minutes. I am behind and still do not know how to do some of my work.

51. I only use the travel expense claim function.
52. I received all the required training classes before implementation
53. I received training
54. I started the online training, but had to stop to do another task. When I went back it had disappeared and I couldn't access it again.
55. I think I got all the training I need at this time.
56. i took all training available. i have asked for more and been told to try to find it online.
57. I was not offered a training in preparing travel expense claims for others.
58. I was out of the office the day when training took place at our office.
59. I was out on Medical Leave for an extended period of time.
60. I was scheduled for Wave 2 but not for other waves. I am only perform cashiering and approval functions.
61. I was scheduled to attend several courses but was notified via email no additional classes offered until mid-May and a limited at that. So I was instructed to complete on my own, basically left to my own devices - with no further support.
62. I went to all the training I was scheduled for.
63. I went to the classes
64. In some cases, the training received did not mirror the actual use of the system. In other words, we were shown how to do things that we were then unable to do in the live system. Specifically for example, we were unable to make necessary modifications to our inventory items as we were told that we would be able to do. The control of these functions was hoarded at higher levels resulting in our inability to perform necessary tasks to make the inventory work.
65. Many of the local classes filled up quickly and there were no available spaces.
66. My role in edison financial is limited.I'm not sure if the transactions that I am a part of are considered as financial.
67. N/A
68. no restraints were placed on attending the training sessions. when they were provided and I know of them, I attended

69. none
70. None
71. None was available.
72. Not my primary job responsibility so I did not attend.
73. not really necessary due to my limited use of system
74. Not scheduled post implimentation
75. Nothing for wave 3
76. Only scheduled for one class.
77. Only training offered was online with additional information sent via e-mail attachment.
78. Other
79. other job responsibilities
80. Pressing the enter key is NOT training!
81. same answer as previous question
82. Some of the classes I needed were full.
83. The answer i gave in the question before applies here too.
84. The answer is I did attend the classes. There wasn't an option for that.
85. The class I was scheduled for did not pretain to my work
86. The classes I took didn't really pertain to my job responsibilities and so I had to learn pretty much on my own.
87. The only training available was online for travel and Pcard approval. It was not sufficient.
88. the only training offered was prior to implementation of the payroll function
89. The only training was before the Edison was implemented.
90. The training that was offered, we were told that nothing they were teaching pertained to Safety.
91. There was no training after implementation.

- 92. this does not apply to me
- 93. Time
- 94. Training difficult to understand and comprehend
- 95. Training not geared toward my use of the phase 2 component.
- 96. Training was attended before go-live, but none was scheduled after go-live.
- 97. Was notified of online training, but didn't take it...
- 98. We were not offered further training
- 99. We were only offered on-line training

Wave 3

This question does not apply to Wave 3 users.