

93. Please describe the critical internal control weaknesses:

Wave 1

1. There needs to be a page that says to check off what type of verification is being provided for reimbursements
2. Receiving documents may be used more than once. Vouchers may be entered more than once. PO's not required for some types of purchases. Early on in Wave 1, a purchaser could self approve.
3. see
4. We have been taught to approve anything in Edison.
5. A manager can balance, and close a batch they input.
6. Many procurements are being made that at this time cannot be made according to established procedures and statutes.
7. Inaccurate information can be entered into the system. Salaries, payments, etc. can be altered or mismanaged more easily.
8. uncertain
9. Not shure
10. none
11. don't deal with internal control.
12. to much of the same/duplication
13. time reported is assumed accrate and honest.
14. Requisitions are only "pulled" by Purchasing Division based on the document type entered by the agency. 2. Agencies are processing Direct Purchase Orders for all dollar amounts; some are supposed to be approved for Emergency Purchase Orders by Purchasing Division and reported to the Board of Standards and some are supposed to be processed through the Purchasing Division as they are above the agency local purchase authority. We have caught at least 2 instances where the agency issued a Direct P.O. for over \$50,000.00 to a Sole Source vendor.3. Edison contracts with APCAT Lines (% from catalog) or Lot Lines (parts line)do not have the ability to use an Item number so the agency has to process these as "description only" and reference the contract. This procedure will cause great difficulty in obtaining accurate volume data upon contract renewal. 4. Contracts in Edison do not have the capability to authomatically renew and it is extremely time consuming to update each contract main page and without a report

which is generated from TOPS, it will be extremely difficulty to renew Edison contracts once TOPS is shut down.

15. no human interaction
16. doesn't function adequately
17. The proper approvers are often not set up, or the workflow isn't completed, or the approvers do not yet know what to look for. The Queries to pull data from the system on transactions are, to the best of my knowledge, not yet built. Any "Asset" or "Special Request" or "lot" type purchase can be sent all the way through the system with no controls other than a human approver who may or may not know what to look for.
18. Departments don't have any internal control over their agencies. Not all departments are the same and the system has no "give" to it. All situations are treated the same.
19. Some employees can process a requisition, do a Purchase Order against the requisition, approve the Purchase Order, dispatcher the purchase order, do a receipt against the purchase order and then pay an invoice against that receipt.
20. Cannot as do not know. Had to put something in this to proceed.
21. Too many ways a vendor can be entered more than once without the system detecting a duplicate vendor. A vendor can have multiple numbers and therefore be paid more than once and an employee could be added in as a vendor and be paid for something more than once.
22. Other agencies can access receipts of other agencies. Make changes to data.
23. no checks and balance system
24. Expense claims for travel has many more input processes, but does not even address the times of departure or arrival from the operator.
25. Moving too quickly from one phase to another before the employee has time to feel comfortable with one system
26. Cannot verify travel times.
27. The budget checking does not go all the way to the budget people.
28. LACK OF SPECIFICITY
29. role mapping
30. The Events the we print do not print but get emailed to the vendors.
31. just messed up

32. The critical weakness in this component is not necessarily a control, rather it was obviously NEVER beta tested with live data. The testing done was load testing to ensure that multiple users could be on the system. This component was not tested in the field with live data and real users. Every department in the State is suffering from the inadequacy of the testing. Issues are expected with a transition to a new system but the ones (virtually fatal issues) that most of us encounter on a daily basis are the direct result of the lack of real testing which would have provided the necessary data to resolve the big items before the system went live. Additionally, this module was brought on line with knowledge that all pieces were not functional. Disgraceful!
33. In Edison, we do not see or approve vouchers less than \$500. People tried to cheat on their travel claims in STARS and we usually caught them. If they tried to cheat knowing we were watching them, why do you think they will behave knowing we aren't watching them? I could write a book on wasted spending or "fraudulent" activities that we caught under STARS. We will never see these transactions with Edison. For instance DCS paying children's expenses without putting them to a grant, therefore giving them more money in the grant. Or they tried paying a person's debt to a cash for title place. Lawyers turning in travel claims for the same day but a different place than their trial. In other words, the travel claim was from Chattanooga to Memphis, but the trial was in Nashville - on the same day. Some tried to get mileage reimbursement when using a state vehicle or without receipts. They would pay late fees for an invoice that wasn't late or pay the late fee twice. These are just a couple of examples and we will never see them, much less catch them with Edison. The state will lose more than they can possibly find when people realize we don't see anything under \$500. But it takes way too long with Edison to audit everything like we did with STARS. I know we need a new accounting system, but Edison is not the answer.
34. not enough education in this area to know.
35. Security on this system is lacking
36. Edison is very difficult to work with.
37. this question should be asked be answered by the Edison experts
38. the system allows to many options to be completed that are illegal for the state of tennessee. If you allows them to proceed with the process even if it is legally wrong in the state of tennessee than that is a liability and a weakness.
39. Don't have a clue
40. Employees of an unrelated agency can review sensitive purchases. Employees of an unrelated agency is routed contracts for approval. Employees outside the budget area are approving travel, training, and other employee expenses.
41. approvers and approver processes
42. na

43. One internal control that is broken is the recording of equipment warranty information. This information is not captured correctly on the P.O. or within the asset module. Another issue is assets in general. We have purchased many assets on a single tag single line item P.O. in order to get them through EDISON by their recommendation.
44. Individuals that have access to the financial module also have access outside the financial module.
45. there is not a state standard for approvals - was left up to each agency - ability to make changes to PO without going back through requisition approval system allows someone with buyer role to enter transactions and self approve
46. When a req has been approved and entered and then goes to a PO. There is nothing there that prevents anyone from adding lines to the PO or anyone that has access to change the req or the PO. Before you had to know that buyers number to change stuff. Not now. Anyone that has access into the accounting fields for that department can change anything. The only person that should make those changes is the person who put the req in or the PO.
47. you can never enter anything correctly
48. accuracy
49. I have not identified any specific critical internal weaknesses. Conversely, I am not experienced with FSCM to opinion on the sufficiency of the internal controls to mitigate the risks to fraud, waste and abuse.
50. See previous answer.
51. There is not indication based on the quality of review I see on transactions over \$500 that some agencies are doing anything more than pressing approve from the worklist. Based on what is flowing through they cannot be reviewing the support documentation at all.
52. many items are not being tagged properly or have not been since wave 1 went live
53. Too many opportunities for too many hands to touch a transaction
54. Access to the Fleet Focus system granted to employees that should not be able to create new units. Asset Module still not functional, therefore manually having to keep up with assets.
55. The critical internal control weaknesses from a big picture point of view would be incomplete testing and failure to ensure full user acceptance prior to go live.
56. Reliability of information. Some vendors stated that they received lump sum payments and were not sure what invoices were being paid.
57. LACK OF DOCUMENTATION FOR THE DATA STRUCTURE!!!!!!!

58. Individuals can input "Fraudulent" travel expenses without "Very Close Supervision". That only applies to those individuals who were already "Using" the system to their advantage.
59. The need for proxys in order to keep the system running. If someone is on leave or ill pay is affected. This should not happen and proxys should not be necessary to ensure people get paid.
60. I do not know.
61. not secure, data gets lost and shows up on another employees information.
62. This is ridiculous. The bottom line is that the system is flawed, and there was NO structure or procedure in place within our Department when implementation began. I know how to do what I do. If I leave...the manual will be totally useless to whoever takes over because information is missing, we get e-mails saying do this now or do that...pathetic. Changes occur daily.
63. none at this time of my life
64. Too many people involved to accomplish Edison objectives.
65. There is no budget approval for adding funds to contracts. We are requiring that the Fiscal Officer send the request to us. There seems to be no approvals for emergency purchases which should have to be approved by Purchasing. If a "direct entry" is done, I don't believe there are any approvals for this type req.
66. Pick any one of the items on your internal control questionnaires. Should make the auditors jobs fun for years. Agencies are not being given enough authority over their own transactions to make their internal controls work accurately. E.g. if an agency has made a mistake in matching (po to invoice to voucher), the agency has to request that one of two people (yes two people for the entire state) to unmatch the voucher so it can be fixed. What is the risk in letting an agency unmatch a voucher, fix it, and resubmit it for approval. Due dates appear to mean nothing. I have had items scheduled to pay in a month that pay in two days time while others marked due now sit unprocessed for days/weeks. So called policies and procedures are in many cases disseminated orally but not necessarily to all user agencies. Edison staff will state one policy or procedure and then F&A Accounts staff will dispute that and say they won't process the transaction that way. Why are these two groups not working together????? I have no real trust that we will ever see policies and procedures that adequately address all the process changes necessitated by Edison (and some very good changes) because Accounts management appears to be unwilling to actually change the procedures to fit Edison. We have had several years of knowing that Edison was coming up. Where are the procedures. Hard to develop agency internal controls when you really don't know what you are supposed to be controlling.
67. Functionality

68. Personally I am not sure. I know what I have heard others say.
69. Cash receipts received in OBF are not stamped as soon as they are received. This is due to the persons opening the mail do not enter the transaction into Edison and the checks are not stamped until they are entered into the system which could be the next day.
70. Vendors multiple billing to multiple departments. Edison unable to accurately detect duplicate payments. The IC weaknesses reside in Edison, more so than employees.
71. not sure.
72. Hard to monitor if agencies are bidding by all the rules
73. when you have to enter bogus info in order to place a PO, I'd call that a major weakness
74. no answer
75. Inventory is not set up to handle our business process.
76. unsure how to answer
77. Access to other divisions records by anyone who is in the department
78. Don't know.
79. Small office must give security access to all components in order to process work in a timely manner.
80. Information can be entered manually by bypassing the bidding. "Direct entry"
81. If a paper Requisition is not pre-approved by a Fiscal Approver there is no control over what is being ordered.
82. I don't understand the question. Please provide more detail.
83. na
84. If you have access to key in invoices, the system will allow you to change the information for someone's invoice.
85. Think one of the major weakness is I don't know enough about the system to be able to tell if a weakness exist and what to watch for.
86. I have not used the financial component of Edison at this time
87. travel information entered correctly as it occurred is not always accepted as correct by Edison: for example days are called "duplicates" by Edison when they are not duplicated.....

88. approvals can be done by one division or section for another division or section
89. Have you seen how things are received now.
90. None
91. I am sure there are many.
92. all
93. Not enough security
94. No proper invoice given to purchasers. No purchaser information in system for property sold to general public. No legal bill of sale given to any purchaser.
95. PERSONAL INFO
96. not real sure
97. The system seems to have been developed for some other purpose than government. State government has many, many different ways it operates. I will provide two examples: We contact with individuals who are not state employees to provide services. These contracts were overlooked although these individuals had experience in providing services. It caused a great deal of extra work in order to include these individuals in the system. Another example is groups of people who are not state employees nor do they provide direct services to the government. However, by statute, the state provides travel reimbursement for them. These may be teachers working on curriculum for perhaps three days, or so, throughout the year. It was very difficult to obtain approval on these types of needed and essential services that fall "outside" the parameters of Edison. It seems the "exceptions to the rule" were not taken into consideration when designing the program and became an afterthought to include these. It has caused a great deal of anxiety over, and created mistrust of, the Edison system. The new procedures have not been well handled, and training has not necessarily been relevant to the tasks to be performed.
98. No comment
99. Nobody knows how this system works. That includes the personnel that is supposed to be in charge of implementing the system. You can ask three people a question and get three different answers.
100. One of the internal control weaknesses is that in our agency we can view everyone's requisitions and purchase orders. Occasionally when some of my requisitions have been reviewed the reviewer has changed my buyer name to that of someone else's.
101. JOURNAL CAN BE CREATED, APPROVED, AND NOT POSTED
102. Unable to view history of travel claims for employees under my supervision.

103. Employees are not properly trained in billing and accounts receivable procedures
104. TOO MANY PEOPLE AND STEPS TO KEEP TRACK OF, TOO MANY THINGS BEING SIDEWIDENED TO GET AROUND THE PROCESSING PROBLEMS
105. I don't want to go into detail here because I want to remain anonymous.
106. Duplications and adjustments
107. Approval workflow is not directed to staff that have knowledge of the transactions...in other words, the ability to more keenly match the Approver to the type of document to be approved is sorely lacking
108. Inventory module is not working
109. Once a TA is approved by a supervisor, the supervisor no longer has access to the document to check expense claims made later.
110. I can not attest to the internal controls of the system. I do not have enough access and information to make that determination. It is managements responsibility to ascertain adequate controls around the system the are responsible for not me as a user.
111. Please seem my prior comments.
112. I would like to see the form that the employees fill out for mileage to make sure it is correct before getting jessica to help me approve
113. Initially some assets that were purchased did not have the proper accounting codes linked to asset control. This resulted in items being purchased without being properly coded therefore they are not listed as assets when they should be. Also, the difficulty in determining if an item is on contract could possibly result in purchases being made by local purchase that should be made as a contract purchase.
114. answered in previous question
115. too many approvals that do not go with the request or correct person and ones that need to be in are left out.
116. You have alot of employees trying to become vendors doing the same job they left so they can make more money. Plus I don't think the depts are doing a good enough job paying attention to what they are paying. Why would we pay a cell phone bill for a kid in DCS?
117. Well, for starters it is unacceptable that other agencies can access my agencies data and I can the data of other agencies. Invoices are being paid that are not being approved by management in my agency. Data just disappears.
118. Appears that mileage calculations using point to point are not accurate.

119. It is a problem that we may need to submit the travel expenses a couple of times for the same week and there are times that we are paid twice for the same travel week. Lack of internal control.
120. Edison does not have the rules set like the previous systems did.
121. i don't know of any
122. Miscalculation; when rows for travel expenses are deleted the amount remains in the total
123. all
124. UNKNOWN
125. no
126. Mileage component for payment of travel seems open ended. I realize the supervisor is approving the travel claim, however an employee could enter any amount of mileage and vicinity mileage and there is no requirement for backup meeting material to be attached as there is with the Travel Authority in Edison. Why not hold employees accountable for the mileage they incur by utilizing backup material for each travel claim?
127. THE EDISON PROGRAM IS CREATING MORE PAPER THAN BEFORE.
128. I don't know
129. For Expense claims, the mileage is so much more than what our criteria that we have been using calls for.
130. The system doesn't meet specifications.
131. Unsure
132. No comments
133. NA
134. NO comment
135. I don't know the system well enough. I need more training. You have too many things going on at my desk to try and go on-line and expect to retain the information. I did attend one training for travel and it was helpful but it was for supervisors???
136. No idea
137. I already said none. How many times does this need to be repeated?
138. lacking

139. Purchase orders can be entered without referencing a contract or requisition as a result, contractor can be overpaid.
140. not enough privacy
141. Federal reimbursements for state expenditures.
142. Data related to payment can be changed after approval.
143. it does not add when you delete point to point miles. It also charges more miles than you drive. because it does not always calculate the direct route.
144. do not know

Wave 2

1. In cashiering the documents are not validated on their face, but rather are validated on to a 2" x 3" receipt, which is then stapled to the document. This receipt could easily be separated from its back up. One check which is tendered to pay for several transactions is not broken into its component parts, so there is no way to track if amounts were properly allocated to desired transactions.
2. Edison has not made it harder to circumvent the system. If a person wants to buy something personal and charge it to the state they still can. Edison hasn't changed that. We have been using procurement cards for years and I don't know of the first instance where someone has charged something illegally with someone else's card. However for some reason we are now checking and verifying that purchases that show up are real. We never had a problem doing this once a month why do we have to do it once a week now???
3. Every user in corrections can change data in any other institutions inventory if desired.
4. more info need every where-all the same info
5. Our travel policy states you should take mileage when traveling the closer of home or office. You also are supposed to subtract out commute miles from miles driven if we leave from the office and then return home instead of returning to the office. In Edison there is no way to deduct commute miles. BUT the worse problem is using "point to point" to calculate your mileage when traveling out of your local county. We have had several people get 20 to 50 dollars more than they should per month using Edison's policy. Some people have made up to \$100 dollars more than they should. We made our people in Nashville aware of this and they said we had to use "point to point" to calculate our travel claims and that they were in the process of rewriting our travel policies. We're all waiting to get fired for cheating on our travel claims!
6. Mileage does not compute correctly.
7. See prior response

8. Travel: Point to Point milage is higher than clocked or maped milage. F/A are aware, but have no resolution. Currently cost more for travel than it should.
9. Processing of financial payments seems totally dependant to the Edision system. Not enough management control in processing documents.
10. not sure
11. users have the ability to enter direct purchase orders which bypasses ALL approvers
12. Security
13. the weakness is with the system itself and the approval workflow and the lack of thought put into the process
14. not sure
15. if knowledgable of system, access to any accounts seem to be easy.
16. Allows purchase orders to be entered without proper approvals.
17. Backup documentation is lacking
18. I'm not sure what it is.
19. The procurement card reconcillation function is a time-consuming joke. What is to prevent someone from buying a case of beer and some rolling papers with a state credit card and then scanning an altered receipt. Nobody has told me who is responsible for verifying all of the crap that Edison requires to be scanned.
20. d
21. this has nothing to do with me
22. no one has to physically review a reciept.
23. This would be better addressed by someone with a proگرامing knowledge some of these questions are tech in nature and all I know is that there are problems I can't tell you why if I knew that I would tell you how to fix it
24. I'm not sure due to not knowing who actually has access to the information.
25. No one truly knows what to use for checks and balances.
26. ACCESS, EASE OF USE
27. Proxy can submit travel before employee reviews.

28. left hand does not know what right hand is doing. call one person get one answer about a problem, call another person get a completely different answer
29. if someone enters for others, they could put in anything.
30. Too much personal and private information is accessible in this system. Account numbers, personal ID #s, etc. are right there for everyone to see and anyone could hack into this system and steal any information they wanted from anyone they wanted.
31. 4
32. n/a
33. na
34. again, I have no idea
35. Proxies are allowed
36. This is an on line based system that can be accessed via internet.
37. mis-calculating
38. Don't know
39. A cashier uses his/her supervisor's password and ID to log in and close his/her batches.
40. Not sure
41. Not sure. Seems like a lot of paperwork is no longer required. We have to take the employee's word for expenses.
42. Edison does not allow the approval process to flow as it did with paper submissions. Approvals are give by HR supervisor, which does not allow the Director to see travel claims prior to submission.
43. When I key a ePro Requisition request, my Director is not one of the approvers.
44. all critical information is on the internet and you can access it from anywhere
45. This type of question does not apply to the majority of state employees. We have not been advised about internal or external controls - The concern of most is that our personal information will be safe.
46. Correct data being entered.
47. Password protection.
48. Not sure.

49. I have no idea what controls are in place
50. not sure about internal...everything is external.
51. INVENTORY
52. Anyone can input any information
53. It is so detailed, to check, you approve purchases trusting your employees.
54. Does not have a dollar amount on inventory.
55. Approvals still take too long. Approvers are not monitored closely enough.
56. NO CLUE
57. I am not completely comfortable with the security
58. Unknown
59. If an assistant supervisor can access everyone in a regions personel information after seven months the system can't be too secure.
60. People can not report their correct destinations due to system mileage inaccuracies
61. Too slow; the budget system check crahes sometimes
62. no accurate backup for data storage.
63. not sure
64. slow
65. I answered no, due to this was a required question and should have given the oppertunity to select not sure
66. don't really know.
67. 999999
68. the system simply doesnt work correctly
69. There are too many tabs and buttons that would allow information to be manipulated, or unintentially changed. We already have a problem with data (dates will default to current when errors are corrected) that is changed which affects vendor payments.
70. I don't know
71. support documentation

72. security of passwords
73. Travel does not has specified amounts already listed in the system for per diem rates and so forth.
74. no - I don't have all day here!
75. accuracy of information and invoice approvals
76. Approval process is lacking
77. Bad system to begin with; finding and filling out correct info is too timely on edison system!
78. passwords
79. ALL PROJECTS REQUIRE LOG ON/LOG OFF.TAKES TOO LONG TO PROCESS INFORMATION.
80. no answer
81. .
82. purchasing allows buyer to change delivery address; we were told in an Edison meeting to give access to people who didn't need it just to avoid Wave 1 problems with not have staff on hand who could perform a needed function, so we have staff who have access to overlapping functions that they really should not have.
83. how can you manage and be sure of the accuracy of the transactions when one time it was taking transactions off that were processed because of the malfunction of the system
84. 1
85. No upper level approval for payment
86. human error which possibly could not be readily corrected and would cost or delay employees receiving paychecks. In this day's economy, such a situation could spell disaster for many.
87. You don't know if transactions process so there is a chance something doesn't process or there could be duplicate payments.
88. Everyone has access to the travel program.
89. Employee overtime reports are unavailable to monitor overtime use for the department.
90. I cannot answer this anonymously.
91. cannot track info adequately

92. Do not use the system.
93. With so many screens and category choices, employees are able to misuse the system or misuse the system in error.
94. Having a different amount on paper than what's entered into the system. No longer approved by in-house.
95. Unknown - can't say with confidence whether controls are adequate or not.
96. certain persons have too much control over transaction approvals
97. Pressure is on to process due to delays - not adequate time to review.
98. none critical
99. if you don't have to turn in proof of receipts you can put whatever you want
100. N/A
101. access to employee information
102. Mileage can be submitted at more than actually driven & supervisors would approve it & probably can be submitted twice just by changing the amount of mileage driven in the vicinity. Have other ideas but this survey is already too long & taking my lunch.
103. no policy on travel in edison...what/how to document daily travel.
104. no paper trail
105. n/a
106. EASY ACCESS TO PERSONAL INFO
107. Lack of proper documentation
108. ASSET MANAGEMENT HAS NOT EXISTED FOR AT LEAST 5 MONTHS
109. None specifically known in my limited access to the system.
110. I have no idea what controls are in place.
111. I find it hard for my staff to do validation with the Inovah System in a timely manner to get it to the bank. The system is too slow and we are having trouble getting things deposited timely. That allows too much time for the money to be sitting around. We used to use 5 to 6 key strokes to get a transaction finished whether it be cash or check. Now it is a minimum of 18 key strokes at least.

112. Inova shuts down and takes hours at times to come bk up. valadation machine (tpg, color pos)will eat the app if its not placed right.ck scanner may or may not work. in order for the machine to work you have to unplug or shut the whole computer down. I am up and under my computer desk trying to make it work.
113. procurement: state-wide contracts not in Edison sufficiently; the number of work arounds and approvals being done just to get an entity paid does not have proper controls
114. This complaint is not really related to financial controls but some contracts are not implemented in Edison so that orders cannot be placed. This is inexcusable.
115. I do not want to explain.
116. not sure
117. Misc. payments can be put in with no explanation.
118. We are always getting messages saying this does not work or that has malfunctioned. If this is in use in other states, why does this till happen.
119. For cashiering, the receipting process is inconsistent with general practice. Receipt numbers should be in order for individual stations and not the agency as a whole. If they are required to use control documents in consecutive order, receipt numbers should also be used in order.
120. The sharing of vendor numbers between multiple entities causes errors and higher risk of funds going into the wrong account.
121. Same issues as before
122. On cashiering and taking in checks, each agency should have made a list to Finance and let then know what items (Cash or Check) the department takes in. Then those items should have been added to Edison to add checks or cash too. Now, you can have one item that went into a certain fund and now can be directed to another fund when that item doesn't pertain to what the funds are being paid for.
 - 1- I believe putting all the information online, is just giving the chance for the hackers to hack into the system,
123. Lack of records and ease in review
124. System so cumbersome and time consuing that the system has become more important than the accuracy; there is a tremendous pressure just to meet the requirements of the system so that the real management issues of whether a purchase or item is actually justified;the time taken to pay invoices has slowed the process to the point that local vendors are refusing to do business, which forces longer delays in obtaining materials from out of town or out of state vendors.

125. The category codes are so detailed that it's hard to be sure funds are being allocated correctly, whether fraudulent or not.
126. I am approving travel submitted by persons who I do not actually supervise day to day. The immediate supervisor should know more about the day to day travel, but executive service staff only report to a higher authority
127. Persons not authorized to access my information can view it.
128. Any information can be entered and paid
129. There is no way to check if the amounts of miles turned in are accurate.
130. Grants management is a nightmare. Staff previously could go to INFOPAC to get information, now ONLY 2 people in agencies can run reports (but they say there has been no training and there is nothing out there).
131. the time factor involved allows for double processing - sufficient equipment such as scanners were not in place to handle the volume
132. Not involved with this enough to know.
133. Contracts aren't online and if we don't know that have a contract, there is a possibility that we will be charged more for purchase products because we enter full price.
134. Oversight
135. It is too computer based & common sense went out the window. It requires too much detail which makes you enter false information so that it will be processed.
136. no comment
137. System will reflect an individual entered an order, when in fact they did not.
138. Since the receipts do not specify who the receipt is for, duplicate receipts can be printed and handed out to anyone who happens to have the same total. This allows a person to pocket money without having to enter it as a transaction, and yet the customer will still walk away with a receipt showing that they have paid.
139. User information
140. no one monitors the invoices and payment is not correct or done timely
141. Only use travel module. Not enough knowledge to answer this question.
142. Have to do double the work, keeping inventory on the old system that you know works. And entering into Edison that lumps many parts that were separate on the old system into less categories.

143. xxxxx
144. To perform the 3 steps to process an invoice (Generate, Verify & Approve), it requires 174 separate computer entries, for every item purchased. Way too time consuming for those of us working in the field trying to conduct our everyday work duties.
145. accountability
146. I'M NOT KNOWLEDGEABLE OF ALL THE ASPECTS OF THE VARIOUS DEPTS & THEIR LINE AND STAFF. ABUSE WILL BE IN ALL THINGS.HONEST OF EMPLOYEES ARE IMPORTANT TO ALL BUSINESSES(LARGE OR SMALL)
147. not enough controls
148. no
149. If you have to put untrue amounts in just to submit into Edison how is it going to calculate accurately?
150. edison is a bad idea
151. If there is not a correct code for whatever we are purchasing,we are told to just click on any code to make it work.
152. i don't know
153. It take a 20 page printout of instructions just to order business cards!
154. Having problems finding way through Edison. TOOO many screens
155. 0
156. xxx
157. FLA not being part of approval process for TAs and ERs
158. unknown
159. Point-to point mileage amounts per Edison are incorrect
160. There is no way to verify anything.
161. From my usage, I would like to be able to access insurance and payroll info without it always printing my personal address and social security information.
162. Edison does nothing to prevent abuse of travel. Infact, it does not allow adjustments to point to point miles that were required by travel regulations. In other words, it invites abuse.

163. checks and balances. requires more work than the original way time was kept to pay personnel
164. Not enough control to prevent someone from cheating.
165. Not sure
166. Again, Not sure.
167. Point to Point
168. Not sure at this time.
169. There has not been enough training, there is not enough communication. It seems to be spread by word of mouth or otherwise the "grapevine". I went to training classes that don't have a thing to do with purchasing. I had one purchasing class when I was going to be in Wave 1, then was told I would be in Wave 2, by then all information learned had been forgotten. You can forget about learning anything from the manuals. They are a waste of time to print off. They DO NOT HELP! There are too many steps to do the most simple jobs.
170. When receiving and want to split invoice due to items not received.
171. others have some info, sometimes can't find mine
172. It makes employees have to tell stories about normal work. What use to take 10 mins. now takes a hour and accountant.
173. Any amount of vicinity miles can be entered.
174. ?
175. There are so many people entering data, since data entry duties have now been forced on field personnel rather than the people who SHOULD be doing data entry, and there are three layers of field approvers, and several layers of management approvers, everyone is approving things just to meet Edison deadlines, without checking anything.
176. Not friendly to user
177. Once you enter something into Edison, you cannot see the pathway it took. You can see the end result as far as money in a certain account but, I think what has people feeling on edge is that once the "send" something that they have edited they cannot see the next process or step until the end. It's like lost in cyberspace. With time keeping- me, my boss and our timekeeper email each other or see each other to confirm that each as seen what I sent in as time. If there is a problem, we talk to each other about it. For instance, my boss asked me if I put in my time. I said yes and showed him. He needed to approve my leave requests first and then he was able to see where I had entered time into Edison.

- The "exceptions" were then eliminated for him and he was able to approve my time. It just takes more steps.
178. When veiwing your pay check on state computers, it leaves cookies and someone can go in if they know computers and retrieve your information.
 179. Authorization - is the person who authorizes purchases the same person that makes can generate a payment or set up an accounts payable? Separation of duties- is the person who approves the accounts payable the same person who sets up the receivable? Why does the an employee enter his own time or leave?
 180. it is more difficult to review specific trips
 181. Everyone has access to project codes that could be used to charge items using the wrong code.
 182. Having problems getting employees comp- annual and sick leave correct.
 183. The system is web based and can be hacked and theirfore vital State information can be stolen. This puts State Employees at risk of have ther identity stolen.
 184. credit card and invoices can be paid more than once and suppliers are going to up prices just because edison in late or too complicated to use.
 185. The locked in mileage isn't always correct. There's no way to compare the travel expense with the time listed on the daily time logs and work reports.
 186. you call the help line and the first question they ask is your user id and password.Next they ask you what state are you in.If you you can understand their language.I have a real problem with letting any joe blow have all access to my personal info.But its too late now.
 187. No
 188. Ability to maintain daily operation in smooth manner without having to work out Edition related problems.
 189. To many area to cover. Plus I am not a computer programmer special. So I would know how to fit the problem. Just report the problem. thank you
 190. timewise
 191. The system does not appear to process account payables in a timely manner.
 192. PEOPLE THAT ARE ALLOWED TO PLACE AN ORDER ARE APPROVERS AS WELL AS BEINGSO OVER ACCOUNTS PAYABLE AND RECEIVABLE.
 193. none

194. Basically, claimants file false expense reports due to Edison's inability to handle field auditors' situations.
195. n/a
196. Edison procedures do not match State travel regulations
197. one method of accomplishing something not universal. One hand doesn't know what the other is doing.
198. .
199. I just think no system can prevent abuse
200. All information is to completed enter on edison
201. requisition sent to another institute, on the other end of state. This slowed purchase down & product was critically needed. Identified food wrong category.
202. receipts more difficult to analyze due to scanning
203. If you can not keep up with the assets purchased how can someone prevent them from leaving state property?
204. Access to other agencies data too available.
205. No one (even the Edison Help desk) seems to know anything or how to do anything.
206. Though the receipts are to be scanned, supervisors are approving too quickly. They are approving too quickly because they do not have time to perform all the new Edison duties and get their current job done as well.
207. Approval is not timely
208. no trust in the system
209. insufficient approval
210. inadequate reporting system. can not get the reports we need for the end of the month.
211. Edison is reversing travel from what is correct making it difficult to know what is correct.
212. I don't know.
213. THIS SURVEY MAKES NO SENSE
214. All computers are subject to hacking.
215. suppliers not delivered. hold up on order

216. Point to point milage does not allow for less milage to be submitted.
217. Travel can still be fudged. Not sure exactly how to completely control for abuse.
218. I am not able to describe this weakness
219. More time consuming than previous system, not reliable, etc.

Wave 3

1. Am not aware of weaknesses. Not my area.
2. will not work
3. Information requests for expense reimbursement are general and vague.
4. Internal controls may be ok but what little training I had the edison project as it relates to completing an expense report or travel claim template does not function as we were told
5. No knowledge of any internal controls.
6. THE POINT TO POINT MILES ARE WRONG
7. Unsure of these
8. In trying to reduce or eliminate duplicate payments, the Data Warehouse only compares Invoice Number, Vendor, and standard remark criteria. Any change by a vendor to this data can and will result in a possible duplicate payment.
9. there aren't any controls
10. Without paper copies how can you track information?
11. The grant /Project is to complex for anyone to follow.
12. I cannot answer accurately.
13. Since I was forced to answer the previous question, I just selected an answer as I really don't have a clue what this is all about.
14. Reimbursable milage on expense claims is most often over-stated. Nobody seems to care. With number of employees filing for milage reimbursement - if the majority of the claims contain reimbursement for miles not traveled and no method to provide the correct milage - that's not a good system.
15. Can't describe because as I have stated, I DO NOT KNOW AND HAVE NOT BEEN TRAINED IN THE FINANCIAL COMPONENT.

16. Cannot accurately respond. I have not a clue as to how Edison financials will work in our office
17. I will restate my previous statement that it is very difficult to give specific answers since Wave 3 has not gone live at this time.
18. Don't know
19. think folks will get overloaded via work flow and just be button pushers. honestly don't know if there are internal controls but if staff are given a whole bunch of roles that they do not need, temptation may get the better of them...
20. If roles and workflow are not set up correctly you can self approve transactions.
21. NO ONE REALLY KNOWS THE CORRECT ANSWER.
22. Mistakes take week to months to correct and there is little training to prevent user errors.
23. I've not seen the system work. After 48 hours of training I have no idea how to enter anything into Edison. Nothing regarding chartfields and/or speedcharts were explained in any classes except to say "your agency has the information". As of 6/3/09 my agency does not.
24. The concern is the lack of knowledge of the requestors keying in the information. Bad information in, bad information out.
25. There has been no training, so there is not a process in place.
26. NA AT THIS TIME
27. It is not necessarily weaknesses as it is excessive controls.
28. How can I -- I have no knowledge.
29. Don't know
30. don't know
31. There is no paper trail.
32. unable to comment at this time
33. no one knows how to do their jobs come july 1 that they have been doing successfully for 20 years. training is poor and confusing.
34. I am not familiar enough with the Financial Module to discuss this.
35. No one seems to know or is comfortable with the whole process

36. Currently we have a printout and or a file of what we want paid or reallocated that we review by batch, In Edison one big file of different types of transactions will be processed and we have no way of checking it. Our controls used to be contract, vendors, invoices for reallocation batches but we will be unable to track by to the original transactions in Edison because the GL module omits these fields
37. Don't know
38. I deal with procurements for the department and our vendors are in the dark as are we as to what they can see what we will see and how the vendor registration will be a componet of Edison or maybe it is not. I have no idea what to expect nor have I had my questions answered.
39. We have control in house now.
40. complicate
41. dont know
42. Give me a break. I'm a lawyer.
43. Talk to the procurement people. They say internal controls are weak.
44. EDISON HAS TOO MANY QUIRKS THAT CANNOT BE EXPLAINED. IT SEEMS THAT THEY CAN NOT BE FIXED.
45. Don't know.
46. Internal audit staffs have not been included in any discussion of internal controls built into the system. Nor has there been any effort to educate auditors on how to use the system or what controls have been built in. I only hope the Comptroller's Office has a plan for this.
47. Internal control will not be the problem, only not knowing what to do as far as training and completing the job in a timely manner. It takes 3 to 4 or more times longer to do the same job that we are doing now.
48. Two people working to key in and approve orders or reimbursements could put in fraudulent information and get supplies and travel monies
49. Concerned that when "purchase orders" are established for "transitional contracts" funds may not be disbursed from appropriate funding source.
50. see previous answer
51. Based on what I have learned at Edison presentations, reliable financial reports are not periodically available. Also, Edison is promoting expanded security for agencies through the role-mapping efforts to reduce workflow approval and access to modules problems.

52. I am not prepared to answer this question.
53. I am not even sure what the internal control elements are so how can I know if they are weak or not?
54. I don't know enough about the system to say what controls if any are lacking. The question should be restated!
55. This is an I don't know answer.
56. Do not know.
57. Personal information about State employees available on the computer.
58. This is one of the most confusing programs I've worked with but then I'm not very 'computer literate' either
59. Not sure
60. Not having implemented I can not answer this question. I am afraid that after entering the information that it will get bogged down in the approval process and delay payments.
61. Don't know.
62. No one seems to know what the next step is or if there is a next step.
63. no comment
64. In our contracts and grants we have one or two different allotment code and cost centers that they are paid from, in Edison all of the money in the contract are loaded in one amount, we have no way in Edison to pay from different allotment code and cost centers, we will have to keep this information in our office to be sure to have the cost in the right allotment at the end of the year.
65. Edison does not seem to work correctly
66. I don't know enough of the system in order to form an opinion about internal control weaknesses.
67. I have not started using the system but feel that it will not be clear of fraud.
68. Batch data processing is weak with often times of uncertainty of timely submissions of data.
69. I did not test the Edison yet.
70. Example: Travel CONUS and per diem may be left to individual interpretation.

71. Administration and management of the Edison program. That is to include both Edison personnel and the individual departmental administration. At this point, there are none that will assume ownership of the program and actually tailor the program to fit the needs of State. It is not a matter of "teaching an old dog new tricks", but of showing an actual working trick to the "old" dog.
72. no answer
73. To compalted.
74. Again, the point to point miles are so bad off that there are those that will use this to their advantage or will have to use what Edison provides because they do not have an option even if Edison mileage is VERY different from actual miles traveled.
75. Deison does not protect the integrity of the process
76. Employees are not fully trained to know how to query information. Due to this deficit I believe that items could be lost in the process that are unidentifiable and untraceable. Also due to the way that we have to update leave so quickly, I believe there could be some oversite and the possibly of unintentional fraud could occur.
77. lack of area to explain
78. >?
79. It's too generic not specific.
80. It appears that if you make one check mark in the correct place that a vendor will be able to see another vendors bid.