

**99. If implementation of Edison's Wave 3 Financial component were to be postponed, would your agency experience any negative effects? What would the negative effects be?**

**Wave 1**

1. More work on our department.
2. I would have to go back to the old way of doing things. It takes longer!!!! This is much faster. Training is the key. I do not think wave 3 should be postponed. That would just enable people to continue to do things the OLD way!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
3. Coordination of STARS/Edison transactions and reporting
4. Crosswalking transactions back and forth between two different systems is time consuming. Additionally trying to get do year end processing and federal reporting would be a challenge.
5. We have to keep processing interunit JE's and ACH deposits in STARS and Edison. That's not fair for us to do double work. Also, I think Wave 3 agencies should experience the pain we have. Maybe when the state's largest agencies can't pay their bills or collect their revenue, someone will either fix this system or give up on it like Florida did.
6. Through Edison people seem to get paid for there expenses much faster, than before. So if another module is delayed, then our payments of expenses, etc., would take more time.
7. Continuation of dual old and new procedures.
8. I don't have enough experience to answer this question. There should have been an option for "I dont' know".
9. don't know
10. More efficiency expected
11. Time and energy maintaining two systems and dealing with year end.
12. I don't know if it would affect me or not.... there was no box for I don't know.
13. We would be continue to operating TWO systems at one time, but I would prefer to do that than to Rush into wave three and any major problems still not fixed. To me it Makes since to stop and examine where the major problems are and to get those fixed before going forward.
14. We have to use some of their information to charge back for labor or services. We would have to work much longer to get correct information in system for charging.
15. Lag time
16. We need to proceed we don't need to go backwards. Fix the problems and go!

17. Work load has more than doubled because we are working in 2 different systems.If Wave 3 is postponed it will cause us to fall further and further behind in our work loads.
18. not sure.
19. Not sure
20. We would still have to deal with interfaces. Then deal with depts screaming for stuff to be on and we have to push it to the top so it will make the interface. That will push everyone else back and make them mad.
21. ?
22. Working in two different system. A delay in moving all employees to a single system. Increased stress and trying to reconcile two different systems. Having to run 2 different GL application for 2 years.
23. We are a centralized agency that supports many of the legacy systems being replaced by Edison. We've planned many activities pertaining to future maintenance and resources for supporting these systems based on expectation of a July 1 final implementation of Edison. An additional extension will impact and alter these expectations.
24. We are going to feel negative effects no matter if it's delayed or implemented. Right now, I am doing some approving in Edison and some in STARS. It would be real nice if I weren't going back and forth so much. That takes time.
25. All information needs to be complete and accurate and have the same guidelines and controls.
26. Going back doing things the way they use to be on paper, but the leave request part is a good thing.
27. Due to the department I work with, we would be required to run both system(s) until the wave 3 went live in Edison. This causes additional work for the department.
28. Being able to obtain information on state payments to local governments needed for audit purposes. It is my understanding that some users did not continue with STARS.
29. Working between two systems is awkward, but it can be done.
30. Too much time between training and implementation.
31. Processing payments to vendors.
32. WILL HAVE TO CONTINUE USING THE OLD STARS SYSTEM PLUS THE EDISON SYSTEM WHICH IS VERY TIME CONSUMING AND VERY VERY AGGRAVATING AND CAUSES A LOT MORE ERRORS.
33. It could effect our ability to purchase supplies

34. Interunit transactions are processed through STARS and Edison.
35. na
36. most of the financial components don't apply to our services
37. slowing down progress
38. no one want Edison.
39. don't know
40. more manual data entry for our division
41. Negatively affect billing if not connected to the GL.
42. Providing services to agency in wave 3 because we have to have accounting information to enter into the system now. If the correct accounting is not entered the agency may not be billed for the services.
43. Require my department to do double work by continuing in TOPS while duplicating the data into Edison
44. We would still be doing work in both systems. I could tell a difference in the system of when it was just wave 1 and when wave 2 went live, I can just imagine how slow it is going to be when wave 3 goes live.
45. There would need to be two books of record for the fiscal year reporting.
46. Our Procurement Division will be continuing to utilizing two systems at once. Edison / TOPS
47. We have things that are still being done in both systems Edison and Stars which creates a problem, were hoping that once the other agencies come on board that the increase in work having to do a transaction in both systems will cut down on time that it takes and be able to focus more on modules that still have issues
48. Billing difficulty
49. Needless interim processing.
50. My experience with Edison tells me that the same type of issues would exist, and that receptivity to problem-solving would be minimal. The attitude, in general, has been "It has to work, so it does work". The 'head-in-the-sand' approach to resolution of significant issues has left us far behind where we could be at this point in the evolution.
51. We would not be able to use Fleet Focus to lease vehicles. Would have to continue to use the old forms.

52. We are already having to work in two systems, TOPS and Edison. This splits our workforce and our ability to apply the right people in a high enough concentration to get a certain task done. Extending the implementation would make this worse. Additionally, the last extension was paid for by laying off system-critical programmers, such as the designer of the Content Tool. This is unacceptably short-sighted. If this is the "plan" to pay for Wave 3 extension, it is unsustainable.
53. Not sure what all is included in wave three. But looking back, it will increase work loads by over 50%
54. I have heard that the bills are not getting paid due to no money or taking too long to approve
55. slow down the ability to accomplish things in a timely manner
56. One of my staff administers Multitrak. If Wave 3 is postponed, shut down/decommissioning of Multitrak will be postponed and additional work will be required due to its operating in FY 10 (in addition to FY 09)
57. We will still need to deal with the problems from Wave 1 and 2.
58. Maintaining 2 systems is a great burden.
59. Maintaining the legacy systems and Edison.
60. payments
61. If we have tenant work orders to enter in the Facility Max portion of Edison we wouldn't be able to complete the transaction.
62. would have to continue processing in two systems which has been very labor intensive and time consuming.
63. journal vouchering and having other agencies understand our use of the system to recoup funds for services we provide to them.
64. It would just prolong any problems and force us to keep working in dual systems.
65. Extra work in managing transactions in both STARS and Edison.
66. Keeping TOPS afloat, which would stretch Purchasing folks way too thin as well as accrue a hard cost to the agency to keep transactions and the mainframe running. Delay causes normal users in Wave 3 agencies to not have Speedchart info/knowledge and confuses them a great deal, and keeping two systems alive and afloat at the same time creates double entry at a time when the State needs to save \$\$ and staff time. Concisely put, if Wave I and Wave II are still here, no matter how unhappy, it demonstrates proof of concept. I recommend gathering up the largest urgent issues (procurement, assets and inventory, and report mining/training) and devoting a task force to deal with them

- immediately, and other tasks can be addressed after we are certain business is moving forward, even if it's ugly.
67. Presumably, would still have to do the crazy workarounds to make inter-agency payments because we'd operating in 2 different systems.
  68. n/a
  69. We would have to maintain contracts in the old system and the new sysgem for agencies already using the new system
  70. Having to continue to process some transactions in STARS and having some of our financial data still in STARS.
  71. Maintenance of dual systems for an extended period of time. However, having the opportunity to correct some issues would overweigh that inconvenience.
  72. Not having all of the agencies in the same fiscal year would cause problems in closing and getting accurate accounting information on our financial position and if we are within our budget.
  73. Did you not listen to Commissioner Goetz at the last hearing? The State is currently operating in two financial systems and the speed of reporting spend of federal monies will be greatly effected by the complications of collecting and compiling in time for the reporting...thus monies lost by this politically modivated attempt to politicize a good business decision. Also, the cost of maintaining the legacy system will eat more monies from our departments budget making the problems worse. Stop playing games turn the attention to BUSINESS, what tax payer pay us to do. If Ron Ramsey wants to be Governor, stop being an obstructionist and using the Comptroller office to demonize the Democatic Party and the Governor.
  74. We would still have to be double doing things in stars and edison. This is taking way to much time away from us when we could be getting other things done we have to do.I think everyone needs to be live as of July 1.
  75. I work for F&A, bad PR and associated repercussions.
  76. That is really difficult to answer. Only if Wave 3 corrects issues that are inherant in the system would it be positive. The negative effects would be more issues to work the bugs out of. We are all tired of working the issues and bugs out.
  77. don't know
  78. I am not sure of the content of Wave 3. Presently we are unable to complete personnel evaluations which is having a negative impact.

79. One huge negative is the Division of Accounts having to maintain two sets of records-Stars and Edison. Postponing Wave 3 implementation will divert time and energies of those personnel from improving on the opportunities of Edison.
80. Limping along with the old system and requiring additional time for double entry.
81. complains
82. Massive amounts of postponed work will be forced to the old system.
83. You did not have a 'don't know' selection so I chose yes but don't really know what Wave 3 encompasses.
84. no response
85. We would have to continue Budget Control on separate parallel systems which will be very problematic to control and time intensive to maintain those parallel systems. I believe it is important to move forward and get Edison fully operational so that all information is on one platform and adjustments can be made within that system.
86. processing in 2 different systems in difficult to keep in sync and confusing as to what procedures should be followed.
87. we have transactions with the other state agencies. I cant see how we can continue to operate under two different accounting systems.
88. Too difficult to maintain processes and transactions in two systems. The system is working for Waves 1 and 2; we should move forward to reach steady operational state sooner rather than later.
89. Because Edison is under F&A we would experience additional financial costs related to salary employees, hours worked, etc.
90. Having personnel maintain two systems is a burden. We are ready to move forward if the third wave agencies have been properly prepared to transition to the new system.
91. Because we would still have two separate systems going instead of everyone being on the same page.
92. Harder to do journal vouchers.
93. What would the negative effects be?
94. Delay in ordering supplies
95. The General Ledger journals are difficult between waves.
96. Everyone not on the same system

97. gaps in productivity
98. Having to use two accounting systems.
99. Integration errors and inaccurate information.
100. We have gone way too far in the system, we more or less run the old and new, therefore the sooner other agencies move into the new system the less time and effort will be put in the old system. The key to solving a problem is to confront the problem head-on.

### Wave 2

1. slow work load
2. move problems
3. Transactions between agencies are hard to process in two separate systems.
4. don't know.
5. Continued use of old methods such as STARS billing to receive payments for goods. It is doable.
6. Supplies.
7. na
8. not sure what the training involves...no idea
9. have to work from 2 systems between agencies
10. I'm assuming purchasing abilities, but really don't know what "wave 3" is.
11. I want paperless Check stub. like payroll. I was told this will only be after wave 3.
12. I would not be paid properly
13. x
14. Have no idea...but based on current problems you have to wonder if it will get better. You have to hope it does.
15. timeliness of reimbursement
16. I'm not sure.
17. ?

18. Don't know, but since the process has started, any delay in further progress would certainly have some negative effect.
19. Two separate accounting systems
20. More work to process transactions between agencies
21. just makes that much longer we are processing partial transactions in old system and partial in edison
22. Just more problems to the ones that exist. It needs to be scrapped or fixed before going to the next phase. They can not keep up with all the problems now.
23. don't know
24. Additional work on dual service contracts between wave 2 and wave 3.
25. N/A
26. class for edison was cancelled. so we are just learning as we go. they sent the supervisor to go and they didn't understand it either. They had to learn how to do the reports on top of that. POOR SUPERVISORS! It takes too long for time to be approved. closings are quicker but if inova goes down and you call the help desk it won't get done until the next day! may be!
27. Slower timely response to paying travel expenses.
28. We are doing duplicate work. Edison and Stars. We are short staff as it is
29. Under the impression that a lot of the SWC's won't be transferred to Edison until Wave 3 is complete.
30. Timeliness of transactions could be adversely affected.
31. Possibly, due to having become more reliant on the system itself and having had procedural changes to be ready for the utilization of the system in whole.
32. THE WORRISOME TASK OF HAVING TO CONTINUE TO REVERT BACK TO THE OLD SYSTEM OR WAY OF BUSINESS WHILE STILL TRYING TO LEARN THE NEW SYSTEM (EDISON).
33. money to be allocated
34. Inner Unit Journal Vouchers between an Agency in STARS and an agency in Edison are very challenging.
35. Need to get on with it! Either fix this process or go back to the old system. There are unpaid vendors out there that need their money.

36. Currently staff in Finance and Administration, Accounts are having to work in two different systems. This slows down the entire system. Approvals and payments could be speeded up with a uniform system.
37. JV have to be done 2 ways
38. JV between agencies.
39. unknown
40. Extra work. I have to use Edison and Stars currently for wave 3.
41. There are some good and some bad. Mostly bad
42. training
43. For our interdepartmental transactions we are having to enter them into Edison and the old system. If Wave 3 doesn't go live, we must continue to do this and I don't have access to both. This means someone else has to do half of it for me.
44. negative effect on constituents
45. We would have to continue to work in STARS and Edison both which just adds to the confusion, time, and paperwork necessary to get anything done.
46. not enough info
47. work flow would still be in both STARS and EDISON modules. It would cause some assignments to remain time consuming in trying to work accounting functions with those departments. We will never be able to get a complete work flow picture of Edison if we are all not on the system.
48. Delays in completing tasks
49. don't know but think we would
50. staff morale would be negative since we've had to endure the problems with Edison and they won't have to.
51. Because all state agencies at one time or another depend on each other, such as processing Journal Vouchers.
52. other agencies could not communicate efficiently with our agency on journal vouchers and transfers. Further, training of staff would be wasted and inequitable. In other words, staff already trained and using it would have been treated differently being required to do so. There are few problems that are being experienced in our office with the program.
53. More Confusion!!!

54. continued dual systems
55. Getting things done will be slower, staff will have to do more with less staff.
56. we are having to complete task twice once in Stars and in Edison. Double the work
57. Double work. Journal Vouchers have to be keyed into STARS and into Edison.
58. Doing double entry of JV's (they have to be entered in both Edison and Stars)
59. we need to get it all on line so all the bugs can get worked out. Then our agency might actually get paid by other state agencies.
60. do not know
61. I don't want to explain
62. going back to the old system????OR could we go back????
63. We will still be bogged down.

### **Wave 3**

1. We will not be able to order needed supplies without placing rush orders or charging on the Dept. credit card.
2. Not my area, but feel there would be negative effect since everyone is already anticipating the change.
3. employies would not be happy with the system
4. The supplies ordered and travel claims in process would be held up
5. too long of delay in product, more negative words and thoughts about edison, more aversion to edison, mass confusion on what we have told vendors, therefore vendors less likely to trust our word, etc.
6. Continue billing by a manual basis
7. Yearend closing would be effected.
8. Not having any training will cause negative results.
9. .
10. Having to deal with two systems

11. delays
12. We are already pondering how and when to submit transactions.
13. We have spent too much time preparing and although we are not fully prepared we will lose value in what we have accomplished if we postpone. The State has committed and we should move forward recognizing that we must manage through it and overcome the problems and weaknesses in the design of some modules.
14. lengthy purchasing cut-off would be burdensome, re-training of staff
15. Process would be slowed down.
16. Retraining staff to think differently about the future of processing financial transactions.
17. Our agency has already been forced to use Wave 3. They will not go back to the old system even though it was much better, faster, and more accurate.
18. Not receiving needed supplies as we have been cut off from ordering since Edison is supposed to go live July 1, 2009
19. We are already experiencing difficulty due to purchasing being halted. Also, the benefits of the training received so far would be only be lessened with time. We are going to have to learn Edison one day so why not now.
20. With approximately two thirds of State struggling with The Edison program and the remainder dealing with both the TOPS program and attempting to maneuver within the Edison program, there are major elements to "catalog inventory" that have been placed in Edison that were on initial contracts. Those contracts technically do not exist any longer and therefore have not been updated in TOPS but do exist in the "catalog inventory" of Edison at different pricing.
21. More time going in circles
22. The TRIPS system is now slated to be cut off on 6/24. If there is a push out after that date, Employees would have to claim twice for June to add the days from the 24th until the end of the month.
23. ....
24. UNKNOWN AT THIS TIME, BUT THERE WILL BE SOME
25. We are holding purchase request in order to process them in Edison on July 1, 2009. Postponement would cause us to be working in two systems.
26. overages in supply orders in anticipation of go live, man hours to supplying current system(s) information for Edison, delay would cause addition hours in future to update current account/vendor information for new go live date

27. Supply orders that were not completed have already been canceled. Use of old system may not be available.
28. Availability of paper certificate of deposits.
29. here should be another 'I don't know' included in the last question.