Tennessee Comptroller of the Treasury

Higher Education Resource Officer

HERO

"The HERO helps public higher education faculty, staff, and employees with their questions and concerns and evaluates administrative policies and procedures in public higher education for the Tennessee General Assembly."
-Comptroller Justin P. Wilson

Mission: *To make government work better for Tennessee's public higher education faculty, staff, and employees.*

Are you trying to resolve an issue with a Tennessee public higher education institution or system?

Have you experienced challenges navigating the administrative policies and procedures of Tennessee's public higher education institutions and systems?

Do you need help obtaining a response from a Tennessee public higher education institution or system?

If you answered yes to any of the above questions and you work as a faculty member, staff member, or employee in a Tennessee public higher education institution or system, the Comptroller's Higher Education Resource Officer (HERO) can help.

The HERO is housed within the Office of the Comptroller of the Treasury, as part of the legislative branch. The HERO provides independent oversight of state government's responsiveness to faculty, staff, and employees of Tennessee's public higher education institutions and systems.

The HERO is available to support public higher education faculty, staff, and employees by:

- Informally mediating to resolve issues raised by public higher education faculty, staff, and employees about Tennessee's public higher education institutions and systems.
- Responding to questions about Tennessee's public universities, community colleges, and colleges of applied technology, as well as the University of Tennessee System and Tennessee Board of Regents.
- Evaluating administrative policies and procedures in public higher education for the Tennessee General Assembly.

Contact your HERO:
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For additional information about the HERO and other related resources, visit:
http://www.comptroller.tn.gov/office-functions/hero.