

## Functionality of IMPACT

IMPACT is a cloud-hosted, web-based system that provides Computer-Assisted Mass Appraisal (CAMA) and assessment functionality to Assessors' offices and state appraisal staff for both real and personal property.

### General

Function	IMPACT
Real Property Search	Search by Parcel ID, Address, Owner, Subdivision, Book/Page, GISLINK, City Code, Tax District, Property Type, Neighborhood, and more.
Personal Property Search	Search by Account ID, Address, Business Name, Business Code, Lessor, DBA, In Care Of, Account Status, City Code, Tax District, Receipt #.
Reporting	Advanced Search in the <i>Property Records</i> module provides for the most commonly used searches; can save and recall search setups; user can create saved lists for use in editing or in reports; Separate <i>Batch Reports</i> module provides many pre-defined reports that can be run by county users.
Data Queries	<i>Inquire</i> module allows combinations of search criteria from real and PP tables, with no set limit to the number of fields allowed in a search; allows the user to specify output fields; allows editing of parcels from the list of search results; parameters can be saved and recalled; user can create saved lists for use in editing or in reports.
Dashboard Gadgets	<i>Gadgets</i> provide quick information at a glance; data is provided graphically to illustrate assessment information, process status, potential data issues, and more.
Tax Years	Multiple tax years available.
OSAP data	Inquiry access within the system to public utility assessment data from the Office of State Assessed Properties.
SBOE data	Inquiry access within the system to appeal and exemption data from the State Board of Equalization.
Help System	Context-sensitive online Help.
Data Downloads	Downloads of user-specified fields for selected records can be downloaded as text, Excel, XML and HTML files.

**GIS**

Function	IMPACT
GIS Functionality	Includes integrated GIS functionality to view and identify selected parcels, navigate the map, print or export the map, and create saved lists of parcels for editing or batch update from a map selection.

**Real Property**

Function	IMPACT
Mobile Data Collection	Seamlessly integrates with tablet-based Field Mobile application to allow data review and updating by field appraisers; includes ability to capture photos; integrates GIS and GPS functionality.
Building Permits	Can manage and track multiple permit records per parcel including permit number, date, amount, purpose, status, date completed and other information.
Building Sketch	Graphical building sketches using integrated Apex sketch software; provides ability to sketch visually using mouse or keyboard.
Sketchable Items	Buildings, plus certain outbuildings and yard items.
Property Record Cards	Property record card in a familiar format; building data format on each page is specific to whether a dwelling or commercial building is on that card. Additionally, a <i>Parcel Overview Report</i> is available that provides a simple, typically two-page document (including sketch) for most parcels that will be useful for providing to the public.
Property Record Card Print	Primarily paperless approach recommended; county encouraged to print cards locally on-demand only when needed (such as for field review, customer assistance, etc.); central printing of entire sets of cards provided at a cost (one set per reappraisal cycle at no cost, if desired).
Future Year Changes	Copy only the pertinent data to the future for entering the changes, or else copy the entire parcel to the future.
Ownership Changes	Copy owner record or entire parcel to future and enter new ownership and sale data; splits may be entered using a special Split transaction that allows tracking of the parcel split history.
Greenbelt Land Entry	Market and use value entries on separate tabs; although separate market and use value entries may result in additional data entry when the market value is based on rural land codes, redefining market value for use value purposes is not required for non-rural land codes; facilitates use of straight unit price values for market while maintaining detailed land breakdown for use value.

**Real Property (continued)**

Function	IMPACT
Rollback Taxes	Support for calculation of rollback taxes using the land entries in the system from prior years; user only needs to enter number of acres being rolled back on each entry, then system computes rollback amount; can also be calculated manually and entered into system.
Multi-Class Parcels	Can assess individual buildings, outbuildings or land entries to different classes on the same parcel, eliminating the need for separate parcels; one change notice and tax bill would be produced for the entire parcel.
Tax Freeze	Tax Freeze integrated into IMPACT; applications from collecting officials passed to IMPACT; Assessor enters frozen percentages for each land entry and improvement; frozen values calculated by the system based on those percentages; assessments passed back to collecting officials; all frozen and non-frozen portions recalculated automatically in reappraisal; base tax adjustment percentages calculated and applied by system when approved by user.
Appeal Tracking by Assessor	Yes

**Personal Property**

Function	IMPACT
PP Data Entry	Owned, leased and nonstandard property only for each group/year having cost reported are entered as line items in a grid view (similar to a spreadsheet view).
PP Value Calculation	In accordance with state law.
PP Audit Tracking	Yes
Appeal Tracking by Assessor	Yes
Personal Property Online Filing	Electronic filing capability provided for Personal Property schedule and asset list data.