



Benefits of the IMPACT CAMA System

- ◆ Web-based system accessible from anywhere that internet connectivity is available
- ◆ Developed by industry leader in public sector software, Tyler Technologies, Inc.
 - Cloud-hosted with data storage, security, and backup managed by Tyler Technologies, Inc.
- ◆ Tablet-based mobile data collection application (Field Mobile); provides counties with paperless option
- ◆ Provides for uploading of documents and images for attachment to parcels
- ◆ Backed by the full resources of the Comptroller of the Treasury
 - Centralized procurement and contract management
 - Hardware with support; PCs and printers allocated to counties based on parcel count
 - IMPACT upgrades and enhancements at no additional cost to the counties
 - Data updated weekly on Comptroller's public-facing Tennessee Property Assessment Data site; linked with GIS maps on the TN Map website
- ◆ Customer Support of IMPACT
 - Local Division of Property Assessments (DPA) staff
 - DPA Assessment Systems staff in Nashville
 - Comptroller's Technology Solutions (TS) staff in Nashville
- ◆ Reappraisal Support
 - Local DPA staff; trained in IMPACT and knowledgeable in local market conditions
 - Batch updating of records for more efficient data entry
 - Full county property record print (upon request)
- ◆ Analytical Capability
 - Integrated GIS map with ortho imagery, thematic labeling, and other tools
 - Data extracts feed into robust statistical analysis application - Mass Appraisal Analysis Reporting System (MAARS)
- ◆ Integration with third-party solutions
 - EagleView (Pictometry) oblique aerial imagery (availability depends on county)
 - Cyclomedia street-level imagery (availability depends on county)
 - Just Appraised deed import (currently in testing)
 - Data Cloud Solutions mobile data collection (currently in development)
 - Nearmap aerial imagery (currently in development)
- ◆ Other services included
 - Assessment change notices
 - Seamless **Tax Relief** select process
 - Seamless **Tax Freeze** processing
 - Tax billing calculations
 - ◆ Notices and tax rolls if requested by collecting official
 - Personal property schedules
 - Personal property online filing
- ◆ Currently used by **86** of Tennessee's 95 counties