

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

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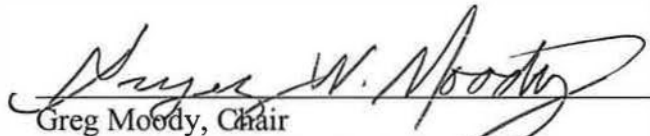
ASSET USEFUL LIVES

) **TENN. CODE ANN. § 7-82-701, et seq**

ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed a request to consider amending the current depreciable service life guidelines for water lines to establish a minimum 75-year service life for ductile iron water lines pursuant to Tenn. Code Ann. § 7-82-701, *et seq*. The Board considered whether the amendment request should be adopted or if more research should be done before making any decision. The Board determined that there was not enough information to make a decision during this meeting. Accordingly, the Board orders Board staff to consult with the Tennessee Department of Environment and Conservation to gather more information on this issue. Board staff shall update the Board once their research is completed.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

MULTIPLE ENTITIES

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TENN. CODE ANN. § 7-82-701 *et seq.*

ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed the financial distress status of the following entities (the “Entities”) pursuant to Tenn. Code Ann. § 7-82-701 *et seq.* The Board finds that the Entities below have complied with Board directives to remedy their financial distress.

Town of Atoka

City of Benton

Town of Bethel Springs

Hardin County Utility District

City of Hohenwald

Based on Board staff recommendations, the Board orders the Entities be released from Board oversight as it relates to their financial distress pursuant to Tenn. Code Ann. § 7-82-701 *et seq.*

ENTERED this 31 day of March, 2026.


Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

MULTIPLE ENTITIES

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TENN. CODE ANN. § 7-82-701 et seq.

ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed the entities (“the Entity” or “the Entities”) below pursuant to Tenn. Code Ann. § 7-82-701 et seq.

Brownlow Utility District	City of Camden
Clearfork Utility District	City of Dresden
City of Erin	City of Kenton
City of Mount Pleasant	City of Newbern
Town of Obion	

The Entities were referred to the Board for financial distress pursuant to Tenn. Code Ann §7-82-703. The Utilities have complied with prior Board directives and have shown progress in correcting their financial distress.

Based on the foregoing, the Board orders that the Entities are placed into the update cycle as it relates to financial distress.

ENTERED on this, the 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

MULTIPLE ENTITIES

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TENN. CODE ANN. § 7-82-701 et seq.

ORDER

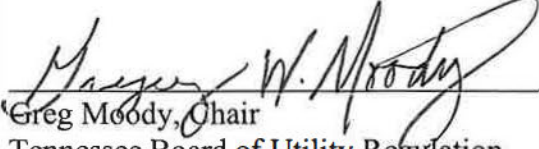
On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed the training requirement compliance status of the following entities (the “Entity” or the “Entities”) pursuant to Tenn. Code Ann. §§ 7-34- 115(j)(1), 7-82-308(f)(1), 68-221-605(f)(1) & 68-221-1305(f)(1).

Town of Bulls Gap	City of Camden
Clearfork Utility District	City of Cookeville
Town of Cumberland Gap	City of Henry
Town of Hollow Rock	City of Jellico
Town of Monterey	City of Moscow
Town of Mount Carmel	City of Tennessee Ridge
Town of Vanleer	City of Waverly

Based on Board staff recommendations, the Board orders the following:

1. By April 30, 2026, the Entities shall provide notice to Board staff that the members of the governing body of their Entity are in compliance with applicable training requirements.
2. Should the Entities fail to comply with any directive in this order, Board staff and Counsel shall issue subpoenas for the Entity’s governing body and, if necessary, the manager of the Entity to appear in-person before the Board during its next meeting following the non-compliance of this order.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

MULTIPLE ENTITIES

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TENN. CODE ANN. § 7-82-701 *et seq.*

ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed the training requirement compliance status of the following entities (the “Entity” or the “Entities”) pursuant to Tenn. Code Ann. §§ 7-34- 115(j)(1), 7-82-308(f)(1), 68-221-605(f)(1) & 68-221-1305(f)(1).

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| City of Adamsville | Town of Alexandria |
| Town of Alamo | Belvidere Rural Utility District |
| City of Blaine | Town of Bruceton |
| Town of Centerville | Town of Chapel Hill |
| City of Chattanooga | Cleveland Utilities Authority |
| Town of Decatur | Dowelltown-Liberty Waterworks |
| City of Dyer | City of Eagleville |
| Town of Eastview | City of Erin |
| City of Gleason | City of Goodlettsville |
| Town of Gordonsville | City of Harriman |
| City of Harrogate | City of Henderson |
| Town of Hornsby | City of Kingston |
| City of LaFollette | City of Lakeland |
| City of Lewisburg | Town of Lynnville |
| Madison Suburban Utility District of Davidson County | |

City of McMoresville

City of Middleton

Metropolitan Government of Lynchburg and Moore County

City of New Johnsonville

City of Portland

City of Ripley

City of Rives

City of Rocky Top

Town of Rossville

Town of Rutledge

City of Sevierville

Siam Utility District

City of Spring Hill

City of Springfield

Town of Tellico Plains

Unicoi County Gas Utility District

Walden's Ridge Utility District

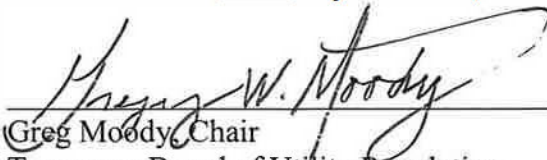
West Knox Utility District

West Roberston Water Authority

Town of Woodbury

Board staff indicated that the Entities have complied with the Board's directives. The Entities have provided Board staff with proof of their governing body members training. The Board orders the Entities are released as it relates to their compliance status with training requirements.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:)
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MULTIPLE ENTITIES) **TENN. CODE ANN. § 7-82-702(a)(6)**
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ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed the following utilities (the “Entities”) for their water loss compliance pursuant to Tenn. Code Ann. § Tenn. Code Ann. § 7-82-702(a)(6). The Board finds that the Entities have taken the necessary measures to remedy the noncompliance pursuant to Tenn. Code Ann. § 7-82-702(a)(6).

Cedar Grove Utility District

Perryville Utility District

Town of Rogersville

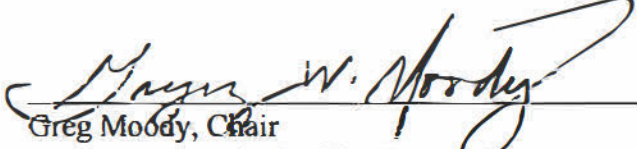
Town of Spring City

Town of White Pine

Based on Board staff’s representations and recommendations, the Board orders as follows:

1. The Entities are released from the Board’s oversight for water loss; and,
2. Board staff shall close the Entities’ water loss cases.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

**TOWN OF
BYRDSTOWN**

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TENN. CODE ANN. § 7-82-703

ORDER

On March 12, 2026, the Tennessee Utility Management Review Board (“the Board”) reviewed the financially distressed status of the Town of Byrdstown (the “Entity”), pursuant to Tenn. Code Ann. § 7-82-703. The Entity has returned its financial distress questionnaire to Board staff and indicated that it plans to increase rates by 3-5% in the upcoming fiscal year. Board staff relayed the following: the Entity had a decrease in net position in its water and sewer fund since 2025. The Entity has not had a comprehensive third-party rate study completed in the last five years.

Based on Board staff’s representations and recommendations, the Board orders as follows:

1. The Entity shall have a qualified expert as approved by Board staff, perform a rate study that includes the following:
 - a. A review of the capitalization policy, including any recommended modifications;
A review of the debt management policy, including any recommended modifications;
 - b. The creation of a five-year capital asset budget, to be taken from the current capital asset list and to include future anticipated needs;
 - d. A review of relevant utility fees including but not limited to connection or tap fees, including any recommended modifications;
 - e. Verification that all governing body members of the utility are in compliance with all relevant training requirements;

- f. A review of the leak adjustment policy, including any recommended modifications or adoption of such policy should one not exist;
 - g. A justification of the inside and outside the city limit rates, including any recommended modifications to the rate structure.
2. By April 30, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provision 1.
 3. By October 31, 2026, the Entity shall provide Board staff with the completed rate study and either proof of implementation of the resulting recommendations or a proposed plan of implementation.
 4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.
 5. Should the Entity fail to comply with any directive in this order, Board staff and Counsel may issue subpoenas for the Entity's governing body and manager to appear in-person before the Board during its next meeting following the non-compliance of this order.

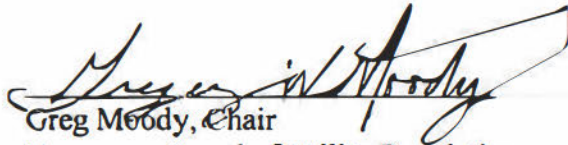
ENTERED this 31 day of March, 2026.


Greg Moody, Chair
Tennessee Board of Utility Regulation

g. A justification of the inside and outside the city limit rates, including any recommended modifications to the rate structure.

2. The Entity shall retain a qualified expert, as approved by Board staff, to perform a feasibility study evaluating the Entity's long-term financial sustainability, operational capacity, and structural options, including by not limited to regionalization or merger, if appropriate.
3. By April 30, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert(s) who are to perform the tasks in provisions 1 and 2.
4. By October 31, 2026, the Entity shall provide Board staff with the completed rate study and feasibility study, along with either proof of implementation of the resulting recommendations or a proposed plan of implementation.
5. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.
6. Should the Entity fail to comply with any directive in this order, Board staff and Counsel may issue subpoenas for the Entity's governing body and manager to appear in-person before the Board during its next meeting following the non-compliance of this order.

ENTERED this 31 day of March, 2026.


Greg Moody, Chair
Tennessee Board of Utility Regulation

- f. A review of the leak adjustment policy, including any recommended modifications or adoption of such policy should one not exist;
2. By August 31, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provisions 1.
 3. By December 31, 2026, the Entity shall provide Board staff with the completed rate study and either proof of implementation of the resulting recommendations or a proposed plan of implementation.
 4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

**RONNIE LEVINE
and DEKALB UTILITY
DISTRICT**

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TENN. CODE ANN. § 7-82-702

ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) conducted an informal hearing regarding a dispute between Ronnie Levine (“the Customer”) and the DeKalb Utility District (“the Entity”), pursuant to Tenn. Code Ann. § 7-82-702.

The substance of the Customer’s complaint relates to charges from the Entity stemming from a leak on the Customer’s property. The Board reviewed the evidence provided by the Customer and the Entity. The Board determined that the evidence provided was enough to make a decision and did not request to hear from the Customer nor the Entity. The Board found that the Entity properly followed their policies. The Entity is not required to take any action in this matter. This matter is DISMISSED.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

**CITY OF
FRIENDSHIP**

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TENN. CODE ANN. § 7-82-703

ORDER

On March 12, 2026, the Tennessee Utility Management Review Board (“the Board”) reviewed the financially distressed status of the City of Friendship (the “Entity”), pursuant to Tenn. Code Ann. § 7-82-703. Board staff relayed the following: the Entity has remained under the Board’s oversight since 2018. The Entity remains in the appeal process in the pending litigation between Friendship Water Company and Mr. Bill Williams. Board staff received a letter with an update on the pending litigation from the Entity’s attorney.

The mayor of the City of Friendship, Mr. Casey Burnett, addressed the Board to provide more information relating to the Entity’s operations, financial status, and the outstanding litigation. Board staff emphasized the need to protect the ratepayers of the Entity.

Based on Board staff’s representations and recommendations, the Board orders as follows:

1. The Entity shall have a qualified expert as approved by Board staff, perform a feasibility study of a merger between the Entity and surrounding utilities that includes the following:


a. A preliminary review and list of the five closest local government utilities that provide the same service(s), and are within 30 miles of the Entity's main office. If there are fewer than five utilities that meet the requirements, the preliminary review shall include all local government utilities that meet the requirements; and

b. A detailed analysis of at least two of the utility systems identified in provision 1(a). If there was only one system identified, the study shall also consider what local

improvements may be made to the Entity in order to correct all operational, financial, and managerial deficiencies. The detailed analysis shall include:

- i. A breakdown of what capital improvements must be made in order for the Entity to be hydraulically connected to each system being considered, and the associated cost;
 - ii. An analysis of whether or not a managerial and financial only consolidation is a viable option, and the associated cost for each system being considered; and
 - iii. A report that includes the current rates of the ailing utility system and the estimated rates for every option presented in the findings required by provisions (1)(b)(i) and (1)(b)(ii).
2. By April 30, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provision 1.
 3. By December 31, 2026, the Entity shall provide Board staff with the completed feasibility study.
 4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.
 5. Should the Entity fail to comply with any directive in this order, Board staff and Counsel may issue subpoenas for the Entity's governing body and manager to appear in-person before the Board during its next meeting following the non-compliance of this order.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

3. If the Entity fails to provide timely reports to Board staff as described above, or Board staff is unable to verify the resolution of the customer complaint by June 1, 2026, Board staff may issue subpoenas for the members of the Entity's governing body.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:)
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KEELEY MENDEZ) **TENN. CODE ANN. § 7-82-701, et seq.**
And)
MINOR HILL UTILITY DISTRICT)
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ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) conducted an informal hearing regarding a dispute between Keeley Mendez (“the Customer”) and the Minor Hill Utility District (“the Entity”), pursuant to Tenn. Code Ann. § 7-82-702.

The substance of the Customer’s complaint relates to charges from the Entity stemming from an alleged leak on the Customer’s property. The Board reviewed the evidence provided by the Customer and the Entity. The Customer addressed the Board to provide more information related to this complaint. No representative of the Entity was present to address the Board. The Board determined that the evidence provided was not enough to make a final decision on the matter.


The Board further reviewed the Entity pursuant to Tenn. Code. Ann. § 7-82-706. Board staff referred the Entity for the Board’s review following an investigative report that was released by the Tennessee Comptroller of the Treasury dated August 11, 2025. The Board reviewed the investigative report and determined that the Entity should be placed under administrative review.

The Board orders as follows:

1. The Entity is placed under administrative review. Board staff’s review of the Entity shall include the financial, technical, and managerial capacities of the Entity to efficiently manage its system. Board staff’s review of the Entity shall include the Entity’s implementation of policies and the facts involved in the Customer’s complaint. The Entity is ordered to comply with Board staff’s review.

2. Board staff shall update the Board at the next meeting.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

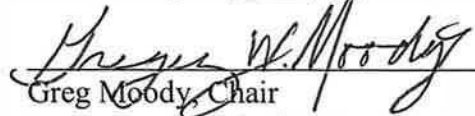
IN THE MATTER OF:)
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DAVID MAY) **TENN. CODE ANN. § 7-82-701, et seq**
And)
OCOEE UTILITY DISTRICT)
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ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) reviewed information from an initial informal hearing that occurred on October 17, 2025, regarding the dispute between the Ocoee Utility District (“the Entity”), and Mr. David May (“the Complainant”) pursuant to Tenn. Code Ann. § 7-82-701, *et seq.* The Complainant alleged that the Entity tentatively approved plans for the Complainant’s development, on which the Complainant acted in reliance and which the Entity failed to follow through on.

Board staff updated the Board as it relates to developments with the Entity and refreshed the Board on the details of this customer complaint. The Entity is working with the appropriate entities within the state to move forward with the Complainant’s development. The Complainant seeks damages from the Entity for costs incurred as a result of the Entity’s failure to follow through on guarantees. These are damages which may be recoverable against the Entity in a court of law or equity, but such damages are outside the realm of relief which this Board can grant. The Board orders that the Entity’s other cases involving water loss, decrease in net position, and administrative review remain open. The Entity is not required to take any action in this matter. This matter is DISMISSED.

ENTERED on this, the 31 day of March, 2026.

A handwritten signature in black ink, appearing to read "Greg W. Moody", is written over a horizontal line.

Greg Moody, Chair

Tennessee Board of Utility Regulation

- h. A review of the leak adjustment policy, including any recommended modifications or adoption of such policy should one not exist;
 - i. A justification of the inside and outside the city limit rates, including any recommended modifications to the rate structure.
2. By August 31, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provision 1.
 3. By December 31, 2026, the Entity shall provide Board staff with the completed rate study and either proof of implementation of the resulting recommendations or a proposed plan of implementation.
 4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:)
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BRADLEY UTLEY) **TENN. CODE ANN. § 7-82-702**
And)
CITY OF ROCKY TOP)
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ORDER

On March 12, 2026, the Tennessee Board of Utility Regulation (“the Board”) conducted an informal hearing regarding a dispute between Bradley Utley (“the Customer”) and the City of Rocky Top (“the Entity”), pursuant to Tenn. Code Ann. § 7-82-702.

The substance of the Customer’s complaint relates to charges from the Entity stemming from an alleged third party breaking a lock to a water meter and stealing water from a property that the Customer owns. The Board reviewed the evidence provided by the Customer and the Entity. The Customer and a representative for the Entity addressed the Board to provide more information related to this complaint. The Board determined that the evidence provided was not enough to make a final decision on the matter.

The Board orders as follows:

1. Board staff shall research whether there has been a criminal proceeding in relation to the third party that allegedly stole water and broke a lock to the water meter on the Customer’s property. Board staff’s research shall include the verdict of that proceeding, if any, and any restitution that has been ordered.
2. Board staff shall research charges that the Customer has received related to any work done by the Entity on water lines, meters, or infrastructure that are owned by the Entity.
3. Board staff shall update the Board at the next meeting.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:)
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SOUTH FORK UTILITY DISTRICT) **TENN. CODE ANN. § 7-82-701, et seq**
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AMENDED ORDER

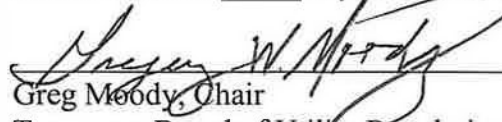
This amended order changes the dates set in paragraph 2 of the Tennessee Board of Utility Regulation’s (“the Board”) November 13, 2025, order in which the South Fork Utility District (the “Entity”) must submit their quarterly reports to Board staff.

On October 17, 2025, the Tennessee Board of Utility Regulation (“the Board”) reviewed the Entity pursuant to Tenn. Code Ann. § 7-82-701, *et seq.* The Entity has been before the Board for financial distress for a number of years. The Entity’s governing body remains adamantly opposed to a merger with the Bristol-Bluff City Utility District, a merger which would have further stabilized the system and lowered customer rates. Recent changes in management call into question the Entity’s continued financial and managerial stability. Given the extent to which the Entity’s improvements were attributable to the experienced and steady leadership of its manager, a sudden change in management warrants further monitoring until the Board can be confident that the district will maintain a positive trajectory.

Accordingly, the Board orders the Entity to provide Board staff with quarterly reports advising the Board and staff of changes in management, the Entity’s financial condition, environmental violations or concerns (including, but not limited to, citations or violations noted by the Tennessee Department of Environment and Conservation), and any other financial or

managerial changes which occur. Board staff will provide a form for the Entity's convenience and may request additional information as needed. The reports must be submitted by the first business day of February, May, August, and November, until the Board releases the Entity from this requirement.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

**TOWN OF
SURGOINSVILLE**

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TENN. CODE ANN. § 7-82-701, *et seq*

ORDER

On March 12, 2026, the Tennessee Utility Management Review Board (“the Board”) reviewed the Town of Surgoinsville (“the Entity”) pursuant to Tenn. Code Ann. § 7-82-701, *et seq.* The Entity was referred for administrative review in Fiscal Year 2025 pursuant to 7-82-703.

Board staff relayed the following information: the 2024 audit reported a significant issue related to the Entity’s use of the modified approach for depreciating utility infrastructure. The audit reported only \$2,019 on sewer maintenance in 2024, which was short of the \$40,000 annual investment budgeted to sustain the system’s condition. Board staff interviewed staff and legal counsel from the Entity to determine the reason for only \$2,019 being spent on sewer system maintenance. The interview indicated the Entity should have reported \$14,979 on sewer system maintenance, which Board staff indicated was a more realistic amount.

Board staff indicated that the Entity is meeting the requirements outlined in GASB 34 for the modified approach of accounting. The Entity uses a Triannual Condition Report that outlines the inventory of assets of the sewer system and provides an assessment of the condition of the system. The Entity is completing monthly sewer call logs that details upkeep done to the sewer system. The Entity completed a rate study in 2024 and implemented the recommendations.

Based on Board staff’s representations and recommendations, the Board orders as follows:

1. The Entity is officially released from the Board’s oversight.
2. Staff and Counsel shall close the administrative review of the Entity.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

BEFORE THE TENNESSEE BOARD OF UTILITY REGULATION

IN THE MATTER OF:

**CITY OF
TUSCULUM**

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TENN. CODE ANN. § 7-82-703

ORDER

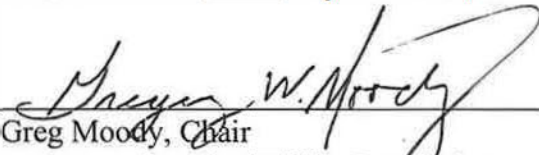
On March 12, 2026, the Tennessee Utility Management Review Board (“the Board”) reviewed the financially distressed status of City of Tusculum (the “Entity”), pursuant to Tenn. Code Ann. § 7-82-703. The Entity has returned its financial distress questionnaire to Board staff. Board staff relayed the following: the Entity has been referred to the Board for financial distress since the fiscal year 2024. The Entity has not performed a rate study in more than five years. The Entity does not have a plan to increase rates in the next six months.

Based on Board staff’s representations and recommendations, the Board orders as follows:

1. The Entity shall have a qualified expert as approved by Board staff, perform a rate study that includes the following:
 - a. The creation of a capitalization policy;
 - b. The creation of a debt management policy;
 - c. A review of the leak adjustment policy, including any recommended modifications or adoption of such policy, should one not exist;
 - d. A review of the asset management plan, including any recommended modifications;
 - e. The creation of a five-year capital asset budget, to be taken from the current capital asset list and to include future anticipated needs.
 - f. A review of relevant utility fees, including but not limited to connection or tap fees, including any recommended modifications;

- g. Verification that all governing body members of the utility are in compliance with all relevant training requirements; and
 - h. A justification of the inside and outside the city limit rates, including any recommended modifications to the rate structure.
2. By August 31, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provisions 1. Board staff will assist the Entity in finding a subsidized or free vendor to complete the rate study.
 3. By December 31, 2026, the Entity shall provide Board staff with the completed rate study and either proof of implementation of the resulting recommendations or a proposed plan of implementation.
 4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.

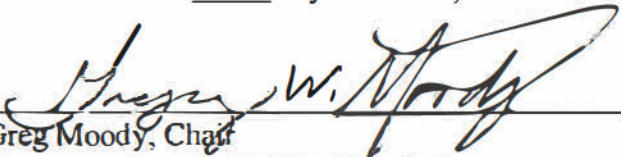
ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

- i. A breakdown of what capital improvements must be made in order for the Entity to be hydraulically connected to each system being considered, and the associated cost;
 - ii. An analysis of whether or not a managerial and financial only consolidation is a viable option, and the associated cost for each system being considered; and
 - iii. A report that includes the current rates of the ailing utility system and the estimated rates for every option presented in the findings required by provisions (1)(b)(i) and (1)(b)(ii).
2. By April 30, 2026, the Entity shall provide Board staff with the copy of the contract between the Entity and the qualified expert who is to perform the tasks in provision 1.
3. By December 31, 2026, the Entity shall provide Board staff with the completed feasibility study.
4. Board staff is given the authority to grant up to two extensions of up to six months of the foregoing deadlines upon a showing of good cause by the Entity.
5. Should the Entity fail to comply with any directive in this order, Board staff and Counsel may issue subpoenas for the Entity's governing body and manager to appear in-person before the Board during its next meeting following the non-compliance of this order.

ENTERED this 31 day of March, 2026.



Greg Moody, Chair
Tennessee Board of Utility Regulation

